

Distances can never keep
friends apart.

 NRI BANKING
SERVICES



NRI Sampark

A Quarterly Newsletter for esteemed NRI clients of IDBI Bank Ltd, Vol-22, July - September 2020

Dear NRI friends,

On 1st, October your bank is celebrating its glorious 57th foundation day and it also takes immense pleasure to inform you that, bank has CASA balance above One Trillion Rupees as on 30th September 2020. This would have not been possible without your support.

With the festive season approaching, I take this opportunity to wish you and your family Happiness, Health & Prosperity in each and every phase of life.

As always this 22nd edition of quarterly newsletter "Sampark", aims to keep you informed about latest facilities offered to our customers and development in various areas, which I am sure, will be of interest to you.

We earnestly request you to continue your patronage with your own IDBI Bank and make use of various NRI Products and Services.

Suggestions, if any, always welcome and may be shared at nri@idbi.co.in.

With Warm Regards,

*Varada Menon,
GM-RBG.
IDBI Bank Ltd.*



IDBI Bank Ltd in News

- ✚ IDBI Bank becomes first bank to have implemented the new feature of document embedding facility of Letter of Credit/Bank Guarantee over Structural Financial Messaging System (SFMS). This will enable Transmission of digitally signed documents and ensures the reliability of the transaction.
- ✚ IDBI Bank won the Trusted Brand Award in a customer survey by Readers Digest Trusted Brand, 2020. The award was formally received by Shri Rakesh Sharma, MD and CEO from Shri Anil Fernandes, Associate Publisher, India Today
IDBI Bank to raise Rs 11,000 cr through QIP; six merchant bankers appointed.
- ✚ In an Interview to The Indian Express, Shri Rakesh Sharma, MD and CEO of IDBI Bank, said that borrower have started making payment in the interim and there is no significant risk of default at this juncture.
- ✚ IDBI Bank reported Rs 144 crore net profit for June quarter. The bank's asset quality improved during the period. Its operating profit rose 39% at Rs 1,326 crore with net interest income rising 22% at Rs 1,773 crore.
- ✚ IDBI Bank has introduced an additional feature of Group Personal Accidental Insurance Cover of Rs. 2 lakh in Power Kidz account. The insurance cover will be applicable by default to all new accounts opened under the scheme code (RSCHD) and all existing active and live accounts under the same scheme code. The cover will be only for single guardian operating account on behalf of the minor



IDBI Bank in News

- ✚ IDBI Bank introduced an updated version of Go Mobile+ available in Google Play / App store. At present, the Bank's mobile banking app offer a number of banking services such as Fund Transfer, Bill Payments, Recharge, FD / RD opening, Debit Card Management and many more. As a part of the regular App Enhancement Plan, the Bank have now added the following features / functionalities to its mobile app: Regional Languages support, PPF Services, Purchase Gift card, Overdraft against FD, Credit Card Services, Confirm Cheque Service, Promo Videos on new and exciting products, Push Notification, etc
- ✚ IDBI Bank announced the launch of four specialized gold loan branches branded as 'IDBI Swarna Kalash', by remodelling its existing branches. These branches are located at Neelamangalam, Sivaganga, Vijaya Nagar, Bengaluru and L .B. Nagar, Hyderabad. These specialized Gold Loan Branches will facilitate quick, transparent and hassle free Gold Loan financing. The Gold Loans are offered at a competitive interest rate, starting from 8% p.a., to cater to the increasing credit demand in the Agri, PSL, and rural markets. Overdraft facility is also available under these loans and can be applied via a digital platform
- ✚ IDBI Bank has launched two new variants of NACH Facility, namely E-NACH((Electronic National Automated Clearing House) and B-NACH (Blank National Automated Clearing House) for corporate customers at large, and more specifically for customers falling under Banking, financial services and insurance (BFSI) segment. With this, the Bank will provide a web-based solution to its corporate customers to cater to their interbank, high volume, electronic transactions which are repetitive and periodic in nature
- ✚ Bank has started Voice OTP for NRI customers residing at following countries. Kuwait, Oman, Qatar, Bahrain, Kuwait, and UAE. NRI customers will get SMS-OTP and additionally also receive an IVR (Interactive Voice Response) call on their registered Mobile number for OTP.
- ✚ IDBI Bank further raised its Interest Rate on Foreign Currency Non Resident (FCNR (B)) deposits on 25th Sept 2020.

✚ IDBI Bank bagged Infosys Finacle's Client Innovation Award 2020 for the CMS product "Dynamic Virtual Account System" D-VAS.

- IDBI Bank has launched a special product based on the guidelines issued by the Department of Agriculture, Co-operation & Farmers Welfare (DAC & FW) for financing under the Agriculture Infrastructure Fund (AIF). Under this, long-term debt financing facility will be provided for investment in viable projects relating to post-harvest management infrastructure and community farming assets through incentives and financial support. The maximum loan amount is capped at Rs. 10 crore and the maximum repayment period is up to 7 years, including moratorium period.

- IDBI bank has executed an agreement to sell upto 27% stake in IDBI Federal Life Insurance company Ltd. 23% would be sold to Ageas and 4% to Federal Bank.



Interest Rates on NRI Deposits

Non Resident Ordinary - NRO Deposit rates (Effective: Sept 15, 2020)

Maturity Slab	Interest Rate (% p.a.)
7-14 days	2.90
15-30 days	2.90
31-45 days	3.00
46- 60 days	3.25
61-90 days	3.25
91-6 months	3.90
6 months 1 day to 270 days	4.40
271 days upto < 1 year	4.40
1 year	5.10
> 1 year - 2 years	5.15
>2 years to < 3 years	5.15
3 yrs to < 5 yrs	5.15
5 years	5.20
> 5 years - 7 years	5.15
>7 years - 10 years	5.15

Non-Callable* NRE/ NRO Deposits (Effective: Sept 15, 2020)

Tenor	Interest Rate (% p.a.)
1 year	5.20
> 1 year - 2 years	5.25
>2 years to < 3 years	5.25
3 years to < 5 years	5.30
5 years	5.40
> 5 years - 7 years	5.40

Non Resident External - NRE Deposit rates (Effective: Sept 15, 2020)

Maturity Slab	Interest Rate (% p.a.)
1 year	5.10
> 1 year - 2 years	5.15
>2 years to < 3 years	5.15
3 yrs to < 5 yrs	5.15
5 years	5.20
> 5 years - 7 years	5.15
>7 years - 10 years	5.15

Recurring NRE/NRE Deposits (Effective: Sept 15, 2020)

Tenor	Interest Rate (% p.a.)
1 year	5.10
> 1 year - 2 years	5.15
>2 years to < 3 years	5.15
3 years to < 5 years	5.15
5 years	5.20
> 5 years - 7 years	5.15
>7 years - 10 years	5.15

The rates mentioned are subject to change from time to time. Please verify the rates on our website www.idbbank.in
No interest is payable on NRE / FCNR (B) deposit closed prematurely in less than a year

* Non-Callable Deposits :

- Deposit amount from Rs 15.00 lakhs to < Rs. 2.0 Cr
- Pre mature closure not permitted
- Capital gain and RD not permitted
- Sweep facility and Auto renewal not permitted.

DTAA benefit available for TDS on NRO Deposits

Foreign Currency Non Resident (Bank) - FCNR (B) deposit rates (% p.a.)* (Effective: Sept 25, 2020)

Maturity Slab	USD	GBP	EUR	AUD	CAD	JPY	SGD	HKD	CHF
1 yr to less than 2 yrs	1.25%	0.84%	0.29%	0.92%	1.06%	0.51%	1.02%	1.29%	0.00%
2 yrs to less than 3yrs	1.09%	0.86%	0.26%	0.92%	1.13%	0.44%	1.03%	1.29%	0.00%
3 yrs to less than 4 yrs	1.01%	0.83%	0.15%	0.96%	1.14%	0.30%	0.97%	1.21%	0.00%
4 yrs to less than 5 yrs	1.04%	0.85%	0.14%	1.07%	1.25%	0.25%	1.05%	1.27%	0.00%
5 years only	1.11%	0.91%	0.16%	1.16%	1.35%	0.23%	1.11%	1.36%	0.00%

Product Focus – Insta Online Account.

Sr.No	Particulars	Details
1	Feature	<ol style="list-style-type: none">1. NRI customers desirous to open new NRI SB (NRE/NRO) account online, can apply for NRI SB Account with any of the RBG Branches of IDBI Bank by visiting the link...https://nri.idbibank.co.in/instaonline/.2. After submitting the form successfully, customer would receive system generated mail wherein he/she will find attached “Schedule of Facilities” and link to download the pre filled NRI account opening form.3. Customer would then be required to download the pre-filled NRI account opening form by furnishing the 1st applicant’s Passport Number and Date of Birth. Customers have to affix his photo & signatures at all relevant pages.4. Customers residing at Non FATF countries and those not wishing to use upload facility need to get their signature and KYC documents be verified from any one of the below mentioned agencies and courier all the documents to their Home Branch.<ol style="list-style-type: none">A. Indian EmbassyB. Notary PublicC. Banker at abroad.5. NRI customers residing at FATF compliant countries can upload the scan copies of the self-attested documents in the link (https://nri.idbibank.co.in/instaonlineFU/) provided to their registered email ID.6. Two OTP’s each on the registered mobile number (SMS OTP) & email ID (email OTP) sent to customer for authentication prior to enable the link for uploading. The SMS OTP & email OTP have to be entered in sequence and without spaces to login.7. The Account Number and Customer ID shall be generated & communicated by the Bank to the customer within 7 working days in case of Online Upload of the requisite documents by the customer. In all other cases the same shall be generated & communicated by the Bank after receipt of the physical copy of the completed Account opening Form & KYC Documents sent by the customer to the mentioned address. <p>For more detail please click: https://www.idbibank.in/pdf/Process-Flow-for-NRI-Online-Account-Opening.pdf.</p>

Economic Outlook



- ✚ India, after registering trade surplus in Jun'20, slipped back to deficit for the second consecutive month in Aug'20. The **merchandise trade deficit** was at US\$6.77 billion in Aug'20 - much lower than the trade deficit of US\$13.86 billion registered in Aug'19. **Going forward**, India's balance of trade position is expected to remain at a comfortable level
- ✚ The retail inflation, as measured by All-India Consumer Price Index (CPI), declined marginally to 6.69% as compared to 6.73% in Jul'20; but it was higher than 3.28% in Aug'19. This marked the fifth consecutive month wherein the CPI inflation rate has breached the upper band of the RBI's inflation target (4% with +/-2%).
- ✚ Broadly in line with the market consensus, India's Gross Domestic Product (GDP) registered its steepest contraction of 23.9% (y-o-y) in Q1 FY21. GDP was estimated at Rs. 26.90 trillion in Q1 FY21 as compared to Rs. 35.35 trillion in Q1 FY20. The contraction in GDP underscores the broad-based impact of Covid-19 induced lockdown which brought the economy to a complete halt in the first quarter of the current fiscal. India's GDP registered a growth of 3.1% in Q4 FY20 and 5.2% in Q1 FY20.
- ✚ For the first four months of FY21, India's Fiscal Deficit amounted to Rs. 8.21 lakh crore or 103.1% of the Budget Estimates (BE) of Rs. 7.96 lakh crore. In the corresponding period of the preceding year, the fiscal deficit stood at Rs. 5.48 lakh crore or 77.8%. The muted revenue collections on the back of Covid-19-induced economic slowdown is mainly responsible for the widening fiscal deficit.
- ✚ The Government and World Bank signed a \$750 million agreement for the **MSME Emergency Response Programme**. This project is expected to support the Government in providing targeted guarantees to incentivize NBFCs and banks to continue lending to viable MSMEs, thereby addressing immediate liquidity and credit needs of these units

Banking Updates



- ✚ The RBI has advised banks to **reclassify enterprises as Micro, Small and Medium enterprises as per the new criteria** notified by the Government with effect from July 1, 2020.
- ✚ On July 1, 2020, the Government approved a **scheme to improve the liquidity position of Non-Banking Financial Companies (NBFCs)/Housing Finance Companies (HFCs) through a Special Purpose Vehicle (SPV)** to avoid any potential systemic risks to the financial sector. Ministry of Housing and Urban Affairs **launched the mobile application of PM Street Vendor's AtmaNirbhar Nidhi (PM SVANidhi)**. The scheme was launched in June 2020 for providing affordable Working Capital loan to street vendors to resume their livelihoods that have been adversely affected due to Covid-19 lockdown.
- ✚ To encourage technological innovations that enable **offline digital transactions**, Reserve Bank permit a pilot scheme to be conducted for a limited period. Under the pilot scheme, authorized Payment System Operators (PSOs) banks and non-banks will be able to provide offline payment solutions using cards, wallets or mobile devices for remote or proximity payments. Other entities having innovative solutions shall tie-up with the authorized PSOs.
- ✚ The Payment System Vision-2021 of Reserve Bank highlights the need for technology-driven, rule-based, customer-friendly and transparent dispute redressal systems. Accordingly, authorized Payment System Operators (PSOs) – banks and non-banks – and their participants are advised by RBI to put in place system/s for ODR(Online Dispute Resolution) for resolving disputes and grievances of customers. To begin with, authorized PSOs shall be required to implement an ODR system for disputes and grievances related to failed transactions in their respective payment systems by January 1, 2021

Frequently asked Questions & Answers (FAQs)



Q-1 What happens to existing resident account if the status of an individual changes from resident Indian to Non Resident Indian?

Ans. If an individual's status is changed from Resident Indian to Non Resident Indian, he/she has to either close his Indian Saving account or convert his resident Indian saving account into NRO SB account. The client would not be allowed to maintain both the accounts simultaneously.

Q-2. What happens to existing accounts where the status of the client gets changed from Non Resident Indian to Resident Indian?

Ans. If the status of the account holder changes from Non Resident Indian (NRI) to Resident Indian, he should either close his existing NRI accounts or convert the same to Resident Accounts. The NRE or NRO term Deposit, if any may be continued at existing interest rate and tenure till the maturity of deposit.

Donate @ PM-CARES

Keeping in mind the need for having a dedicated national fund with the primary objective of dealing with any kind of emergency or distress situation, like posed by the COVID-19 (Coronavirus) pandemic, Prime Minister's Citizen Assistance and Relief in Emergency Situations (PM CARES) Fund' has been set up. Citizens and organizations can go to the website pmindia.gov.in and donate to PM CARES Fund using the following details.

For making online donation to PM-CARE via net banking please visit to below link: <https://inetapps.idbibank.co.in/pmcaresfund>.

You may also pay cash in our branches /pay through cheque /demand drafts favoring "PM CARES Fund" Account number 0011104000631945 and drop at any of our branch.

Reach us at

For any Queries, Complaints & Suggestions, kindly write to us at: nri@idbi.co.in
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Disclaimer: - The contents of the above article are based on information received from various sources and while compiling every effort has been made to ensure that the information is accurate and authentic. IDBI Bank does not accept any responsibility for interpretation of various rules or any errors/omissions in the newsletter.