

List of Nodal Officers for Law Enforcement Agencies(CBI,SFIO, Enforcement Directorate etc)*					
S.No	Designated	Name & Contact details	Office	Jurisdiction	Reviewing officer
1	Nodal Officer	Shri Manoj Kumar Manager Tel - 022-66553366 Mob - 7903628950	Common Email Id for communication - nodalteam@idbi.co.in IDBI Tower, 11 floor, B Wing, WTC Complex, Cuffe Parade, Mumbai - 400005	PAN India	Shri Dinesh Kumar Sharma Dy. General Manager Tel - 022-66194321 Mob – 9636198654
2	Nodal Officer	Shri Amit Kumar Manager Tel - 022-66553393 Mob - 8981861151			
<p>*Kindly note that the above Team is NOT for Customer services related complaints</p> <p>For Queries/complaints related to Customer services and Branch banking matter, please write to - customercare@idbi.co.in and escalation matrix given on the Website in the path below : https://www.idbibank.in/banking-complaints-l.aspx</p>					

Contact details for other matter:

Email ID for Information related Cyber Crime and Fraud (NCRP/MHA Portal) – cybercellidbi@idbi.co.in

Email ID for Information related to Prevention of Money Laundering Act (PMLA) - aml.lea@idbi.co.in

Email ID for Information related to Income Tax dtcell@idbi.co.in

Email ID for Information related to GST - gstcell@idbi.co.in

For Queries/complaints related to Customer services customercare@idbi.co.in