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Driving IT, Serving World

Board of Directors



Shri Rakesh Sharma Chairman



Dr. A. S. Ramasastri Independent Director



Shri A. P. Hota Independent Director



Dr. Tejendra M. Bhasin Independent Director



Shri Narayanamurthy Vishnubhotla Director



Shri Alok Chaturvedi Director



Shri Surajit Roy Managing Director & CEO

Company Secretary

Shri Ritesh Kumar Jain

Registered Office

IDBI Intech Ltd., (UIN - U72200MH2000GOI124665) IDBI Bank Building, Plot No. 39-41, Sector 11, CBD Belapur, Navi Mumbai 400614.

Auditors

M/s Jain Tripathi & Co. Chartered Accountants 204-B Ruby Apartment, Sir M. V. Marg Andheri East, Mumbai - 400069, Maharashtra.

Banker

IDBI Bank Ltd. Mumbai

Management Team





Shri A. Praveen Kumar Executive Vice President (Technology Services)



Shri V. BalasubramanianExecutive Vice President
(Business Solutions Group)



Smt. Lata Prasad Sr. Vice President (Administration)



Smt. Moni Ganguly
Vice President
(Human Resource)



Shri Param Kumar Vice President (Business Development & IT Services)



Shri Saurabh Srivastava Vice President (Data Centre Management)



Shri Samik Bandyopadhyay (Chief Financial Officer)

Message from MD & CEO



Dear Shareholders.

It is a great pleasure for me to present the 20th Annual Report of your Company for the Financial Year ended March 31, 2020. Your company had a profitable business growth of 10 % over the last financial year. We ended FY 2019-20 with a good performance, achieved a turnover of ₹96.97 crore and earned profit after tax of ₹9.07 crore.

We adopted quickly to foresee business opportunities, drive growth and outperform the Industry during Global uncertainties. We are extremely focused on innovation / Digital solutions that leads to disruptive business growth for our customers and enhance customer experience. Operational excellence, quality of service, thought leadership are driving our performance consistently in Banking, Financial Services and Insurance (BFSI) Sector respectively.

Your company has been the Information Technology (IT) backbone of its parent organization i.e. IDBI Bank Ltd. for providing end to end infrastructure, Application, Customer Care Contact Center related services as per the Industry standards. We have also been providing lot many innovative digital solutions to IDBI Bank to support business growth for the bank. We also provide similar services to other group companies of IDBI bank. One of the significant achievements of your company was a seamless migration of IDBI Bank's Core Banking migration from Finacle 7.x to Finacle 10.x and Intech was the fulcrum / the main anchor of success between Edgeverve (Infosys) and ITD of IDBI Bank. Intech independently and successfully integrated 320 plus numbers of peripheral / critical applications to the new version of Finacle Core Banking without any customer service disruption on 13th Feb 2020. **This is one of the historic achievements in the Indian Banking history.**

It has been the quest of Intech to adopt emerging technologies and constantly update its knowledge and skills by retraining the resources / acquiring skilled resources. One of Intech's in house developed Payment Reconciliation product i-Recon received the prestigious Global Security Certification from the Payment Card Security Standards Council in Q3 of 2019-20.

Further, your company offers a range of innovative products & services to both domestic & international clients and received significant appreciations of our services.

Our team has made Intech, what we are today, through dedication and passion. I am confident that we will together continue to elevate the Company to new heights of global recognition and deliver 'greater than more' value to all stakeholders in consonance with the spirit of our quality services and brand positioning.

I want to sincerely thank our Board of Directors, our shareholders, and my colleagues who have played a significant role in Intech's achievements. Collaborative effort, innovative Digital solutions leading to customer's disruptive business growth are some of the drivers to deliver a compelling business model that offers significant enhancement to customer experience / customer satisfaction, accessibility, savings and business growth outcomes across the Information Technology in the BFSI sector. I acknowledge with sincere thanks the valuable guidance and continuing contribution extended by IDBI Bank.

Surajit Roy Managing Director & CEO



To,

The Members of IDBI Intech Limited

Your Directors are pleased to present the 20th Annual Report on the business and operations of your Company together with the Audited Financial Statements for the Financial Year ended March 31, 2020.

Financial Performance:

The highlights of the company's financial performance for the year ended March 31, 2020 with comparative figures for the previous year are given below:

Financial Highlights:

| Particular As at Year end | 2019-20 | Amount (₹ in Lakhs) 2018-19 |
|---|----------|--------------------------------|
| Income from Operations | 9,697.44 | 8,814.73 |
| EBIDTA | 1,018.95 | 1,029.11 |
| Less: Depreciation | 74.60 | 82.17 |
| Profit from Operations | 944.35 | 946.94 |
| Less: Exchange Rate Fluctuation (Gain) / Loss (net) | (2.54) | (3.03) |
| Less: Interest | 0.34 | 0.03 |
| Add: Other Income | 211.99 | 310.61 |
| Profit Before Tax | 1,158.54 | 1,260.55 |
| Less: Provision for Taxation | 251.19 | 376.93 |
| Profit After Tax | 907.35 | 883.62 |
| Add: Balance brought forward from previous year | 4,320.80 | 3,437.18 |
| Balance available for appropriation | 5,228.15 | 4,320.80 |
| Appropriation: | | |
| *Dividend | 196.92* | |
| *Tax on Dividends | 40.48* | |
| Balance carried to Balance Sheet | 4,990.75 | 4,320.80 |

^{*}Dividend pertaining to FY 2018-19 which is paid out in FY 2019-20 $\,$



Company's major achievements in FY 2019-20

- The growth in revenue was 10% in current financial year as compared to FY 2018-19.
- External Business contributed 33% of total revenue in FY 2019-20.
- External Business grew by 7% in current financial year over FY 2018-19 to ₹31.87 Crs. from ₹29.90 Crs.

Business Overview

IDBI Intech has been the IT backbone of IDBI Bank Ltd. and its Subsidiaries & Associate companies and provides end-to-end IT services to IDBI group companies. The services provided by Intech include software development, customizations of IT solutions, required support in implementation of third-party software, management of Data Centre, Disaster Recovery (DR) and Near DR sites, IT consultancy services, Training and Certification, BPO Services etc.

Intech core strength is its vast pool of human capital comprising of highly experienced and dedicated teams of technical and functional domain experts. As a total IT solutions provider, Intech has been catering to several external clients in BFSI sector with its innovative products and services developed by leveraging new and emerging technologies as well as by adoption of industry and international best practices. It offers customized products and services with an aim to render optimal and cost effective IT solutions and services which provide improved performance, operational efficiency and meets Compliance requirements.

During the Financial Year 2019-20, the company under new professional leadership has re-designed its business strategies along with focus on widening and deepening of the external market through sale of in-house developed products to maximize revenue and profit by acquisition of new clients and offering new line of product or services to our clients. In addition, a new business line in training at educational institutes has also been introduced.

During the Financial Year 2019-20, Intech has embarked upon and concluded various IT projects for its clients. Some of the specific initiatives done for parent IDBI Bank have been enumerated below:

A) Initiatives undertaken

Finacle 10.x migration

To cater the customers better, IDBI Bank with the Support of IDBI Intech Ltd. and OEM M/s Edgeverve migrated Core Banking System (CBS)Finacle 7.0.25 to Finacle 10.0.18. Finacle 10.x migration was completed along with more than 200 interfaces without any customer disruption. This activity proved to be

unique in Industry and efforts of Intech were highly appreciated by IDBI Bank.

FEBA Migration

IDBI Bank has up-graded Net Banking platform to FEBA which is highly secure and developed on latest technology to provide better service to customers with flexibility for Bank to offer more products on Net Banking platform. IDBI Intech provided the required support for the same.

Dispute Management (Debit Card Operations)

An Application to take care of the end to end Dispute Management with regard to all the products managed at Debit Card Operations team has been developed and rolled out.

Dynamic VAS account generation

Facility has been provided to Corporate Customers to generate virtual account numbers dynamically and other facilities like amount validation and date validation which can be used in case of tenders. This helped the Bank to offer the facility to many new Corporate Clients.

LIC Tie-up

New application has been developed for the LIC Premium collection through branches and Internet Banking. In addition, new application has been developed to garner LIC business through branches using the BANCA application. Both these systems have on-line interface with LIC through APIs.

PM-SYM Scheme - Mandate Registration

LIC PMSYM schema enabled through Intech's i-NACH application. Seamless integration with LIC, IDBI, NPCI and PMSYM

Infrastructure Services

Intech manages the state-of-the-art Tier III Data Centre, Near DR Site and Disaster Recovery Site of IDBI group companies. Intech has successfully upgraded IDBI Bank's VMware Cloud hardware infrastructure. The infrastructure facilities components such as Building Management System, Access Control System, Fire Alarm System, Water Leak Detection System, Rodent Repellent System etc., deployed at Bank's Data Centre & Disaster Recovery Site were refreshed. Intech has setup the required compute infrastructure for RTGS / NEFT project of Allahabad Bank and also manages their AML infrastructure.

Network Infrastructure

Redundant network backbone has been deployed and managed by Intech for the Bank, to provide seamless access to critical banking applications on 24 X 7 basis.

Intech has successfully implemented the Micro segmentation



using VM-Ware NSX technology to protect critical financial applications like NEFT, CTS, UPI etc. deployed on the Bank's onpremise VMware Cloud from internal / external threats.

Security

Considering the information security threat landscape, various upgrades and new applications were undertaken to protect the Banking Infrastructure and also comply with latest regulatory & other security requirements. Key amongst these are listed below:

- Banks and Intech workforce has been enabled with provided with Remote VPN secure connection during COVID 19 Pandemic situation
- Bank's Cyber SOC security monitoring infrastructure has been enhanced in order to accommodate integration of all critical servers, networking systems, security devices, security solutions and business applications for better visibility from proactive security monitoring perspective as well as meeting the regulatory requirements.
- Information Security Team has replaced the ancient Squid Proxy system with Enterprise Proxy Management Solution to ensure clean Internet Services for IDBI Bank users.

Major Contracts received during the year

A total of 59 purchase / work orders were received in the FY 2019-20 by way of direct marketing by Intech's teams and also through RFP route. During the year Intech has added 18 new clients, some of the big names added to Intech's client list are Union Bank of India, Allahabad Bank, CSB bank, Canara Bank, BOB Financial Services Ltd, NELCO Ltd, IndusInd Bank, Chennai Metro Rail Limited and Bureau of Energy Efficiency etc.

Intech has also received new call centre business from M/s Nelco. IDBI Intech is able to serve new clients along with existing clients like Indusind Bank which procured iAMS (Audit Management System), CSB Bank procured Intech's flagship product i-AML, BOB Financial solutions Ltd. also took our iAML solution and RBL Bank procured our iNACH product. Intech have received 4 new purchase orders for Intech's AML product during the year.

Intech is selling several products of international OEM partners and have been able to generate good revenue and margin from these products. Intech's watch list feed from LexisNexus, added 4 new clients and get repeat order from two of the existing clients.

In view of the huge business potential in the Co-operative banking sector, a dedicated team has been created to focus on State Co-operative Banks, DCCBs, and NBFCs. We were able to get 20 new Purchase orders in this segment.

IDBI Intech ventured into new business domain of sharing Banking and Banking Technology knowledge with future bankers and IT work force i.e. Educational Institutes. Intech bagged two prestigious contracts from Terna Engineering College and Bharati Vidyapeeth College of Engineering.

Alliances

To extend the sales reach to new external clients IDBI Intech has entered into various sales partner agreements during the year which includes M/s Chemtrols Infotech Pvt. Ltd., M/s Konverge Technologies Pvt Limited, vVendi Global Consulting Pvt. Limited, M/s Yotta Infrastructure Solutions LLP.

Awards

IDBI Bank bagged Client Innovation Award 2020 under Corporate Banking Digitization category for DYNAMIC Virtual Account application developed by IDBI Intech Ltd. This facility is for IDBI Bank's corporate clients who do not want to disclose their actual account number to the dealers / consumers etc. Similarly, they do not want to disclose the information of their dealers / consumers / clients to any other external agency including banks.

STATUTORY DISCLOSURE U/s 134 of Companies Act 2013

a) Extract of Annual Return

As provided under Section 92(3) of the Act, the extract of annual return is given in Annexure-I in the prescribed Form MGT-9, which forms part of this report.

b) Number of Meetings of the Board / Committee of the Board

Board of Directors as on March 31, 2020:

- 1) Shri Rakesh Sharma (Chairman of the Board)
- 2) Shri V. Narayanamurthy (Director)
- 3) Shri A. P. Hota (Independent Director)
- 4) Dr. A. S. Ramasastri (Independent Director)
- 5) Shri T. M. Bhasin (Independent Director)
- 6) Shri Alok Vardhan Chaturvedi (Independent Director)
- 7) Shri Surajit Roy (MD & CEO)

1) Board Meetings

The Board of Directors met 4 (Four) times during the financial year ended March 31, 2020 and the maximum gap between two Board Meetings was not more than one hundred and twenty days.



2) Audit Committee of the Board

The Audit Committee of the Board comprised of the following Directors as on March 31, 2020:

- 1) Dr. A. S. Ramasastri
- 2) Shri. V. Narayanamurthy
- 3) Shri A. P. Hota
- 4) Shri Surajit Roy

During the Financial Year ended March 31, 2020 Audit Committee of the Board met 4(four) times.

Your Board of Directors has accepted all the recommendation made by the Audit Committee during the financial year ended 31st March, 2020

3) Nomination & Remuneration Committee of the Board Meeting

The Nomination & Remuneration Committee of the Board comprises of following Directors as on March 31, 2020:

- 1) Dr. A. S. Ramasastri
- 2) Shri V. Narayanamurthy
- 3) Shri A. P. Hota

During the Financial Year ended March 31, 2020 Nomination & Remuneration Committee of the Board met 3 (Three times) times.

4) Corporate Social Responsibility Committee of the Board

The Corporate Social Responsibility Committee of the Board comprises of following Directors as on March 31, 2020:

- 1) Shri V. Narayanamurthy
- 2) Dr. A. S. Ramasastri
- 3) Shri Surajit Roy

During the Financial Year ended March 31, 2020, Corporate Social Responsibility Committee of the Board met 1 (One) time.

c) Directors' Responsibility Statement

As required by Section 134(1) (c) of the Companies Act, 2013, the Directors of IDBI Intech Ltd. confirm that:

- In the preparation of the annual accounts, for the financial year ended March 31, 2020, the applicable accounting standards have been followed along with proper explanation relating to material departures;
- 2) Accounting policies have been selected and applied consistently and reasonable and prudent judgments and estimates have been made so as to give a true and fair view of the state of affairs of the Company at the end of the financial year and of the profit of the Company for the period ended on March 31, 2020.

- 3) Proper and sufficient care has been taken for the maintenance of adequate accounting records in accordance with the provisions of the Companies Act for safeguarding the assets of the Company and for preventing and detecting fraud and other irregularities.
- The annual accounts have been prepared on a going concern basis.

d) Statement on declaration given by Independent Directors under Section 149(6):

All Independent Directors have declared that they have complied with the entire requirement prescribed u/s 149(6) of Companies Act 2013 and they meet all the criteria of independence as provided in Section 149(6) of Companies Act 2013.

e) Policies Under section 178(1) and 178 (3) of Companies Act 2013.

The Company has well defined Policy on Directors' and Key Managerial Personnel appointment and remuneration including criteria for determining qualifications, positive attributes, independence of a Director and other matters provided under sub-section (3) of section 178.

f) Compliance with Section 134(3)(f) of the Companies Act, 2013:

The Statutory Auditors of the Company are appointed by the Comptroller and Auditor General of India. M/s Jain & Tripathi, Chartered Accountants (FRN: 103979W), Mumbai were appointed as Statutory Auditors for the Financial Year 2019-20. There is no reservation, qualification or adverse remark in Auditor's Report.

g) Particulars of loans, guarantees or investments under section 186

The Company has not given any loan or Guarantee or made any investment as prescribed u/s 186 of Companies Act 2013 during the Financial Year 2019-20.

h) Particulars of contracts or arrangements with related parties referred to in sub-section (1) of section 188 in the prescribed form

No contracts or arrangement as per sec 188(1) with related parties has been entered into by the company except for transactions in the ordinary course of business during the F.Y. 2019-20 for which Omnibus approval was taken from Audit Committee of the Board at its meeting held on July 31, 2019. Details of transactions are attached as per Annexure-II in form AOC-II.



There are no materially significant related party transactions made by the Company with its Holding company, its group companies, Directors, Key Managerial Personnel or other designated person which may have a potential conflict with the interest of the Company at large.

Details of Directors and Key Managerial Personnel

The Board / members made the following appointments / reappointments of directors during the FY 2019-20:

Shri T. M. Bhasin (DIN: 03091429) was appointed as Additional director (Independent) on the Board on July 31, 2019. Shri Alok Vardhan Chaturvedi (DIN: 01998520) was appointed as Additional director (Independent) on the Board on February 5, 2020.

In the last Annual General Meeting of the Company, Shri Surajit Roy, Managing Director & CEO (DIN-08488402) was appointed as Director not liable to retire by rotation as per the Articles of Association of the Company.

In last Annual General Meeting Shri Rakesh Sharma (DIN: 06846594) and Shri V. Narayanamurthy (DIN: 00555704) were appointed as Director liable to retire by rotation.

In the last Annual General Meeting of the Company, Shri T. M. Bhasin (DIN: 03091429) was appointed as Independent Director for a term of three years.

In terms of the relevant provisions of the Companies Act & Article 135 and 137 of the Articles of Association of the Company, appointments and re-appointment of Directors shall be as per the items included in Notice of 20th Annual General Meeting of the Company.

j) The amount if any, proposed to be carried to any reserve.

During the Financial year 2019-20, no amount has been proposed to be carried to any reserve.

k) Dividend:

Your directors have not recommended dividend for FY 2019-20.

I) Material Changes and commitments:

During the Financial year ended March 31, 2020 upto the date of this Report, there are no material changes and commitments in the business affairs of the company which affects the financial position of the company.

m) Details on the conservation of Energy, Technology Absorption, Foreign Exchange earnings and outgo

i) Conservation of Energy:

The operations of your company are not energy intensive.

ii) Technology Absorption:

NII

iii) Foreign Exchange earnings and outgo:

The Company has earned foreign exchange amounting to ₹99,83,819/- and has outgo of foreign exchange amounting to ₹22,60,559/- during the Financial year 2019-20 as compared to corresponding figures of ₹1,55,76,728/- and ₹15,12,355/- in the previous Financial Year.

n) A statement indicating development and implementation of a risk management policy.

The Risk Management Policy has been implemented by the Company and is in force. There is no such element of risk which may threaten the existence of the Company.

o) The details about the Corporate Scial Rsponsibility Policy & Initiatives taken during the year;

The brief outline of the Corporate Social Responsibility (CSR) Policy of the Company and the initiatives undertaken by the Company on CSR activities during the year are set out in Annexure III of this report in the format prescribed in the Companies (Corporate Social Responsibility Policy) Rules, 2014. The policy is available on the website of the Company.

p) Evaluation of Independent and Non-Independent Directors

The formal annual evaluation of Non-Independent Directors has been carried out by Independent Directors at their meeting held on May 21, 2020 and the Board of Directors have evaluated the performance of Independent Directors at its meeting held on May 21, 2020 as prescribed under Schedule IV of the Companies Act 2013.

q) Compliance of the Secretarial Standards

During the financial year, the Company has complied with the applicable Secretarial Standards i.e SS-1 and SS-2 as issued by the Institute of the Company Secretaries of India.

Other Disclosures

Share Capital:

The Authorised, issued, subscribed and paid-up equity share capital of the Company has not been increased during the financial year 2019-20.



Public Deposits:

Your Company has not invited or accepted any deposits either from the public or from the shareholders of the Company and, as such, no amount of principal or interest was outstanding as on the date of Balance Sheet.

Whistle Blower Policy:

Your Company has prescribed Whistle Blower Policy under HR policy of the Company. This policy has been framed for employees to report to the management instances of unethical behavior, actual or suspected fraud or violation of the Company's code of conduct or ethics policy. There is no such event reported during F.Y. 2019-20.

Disclosure under Sexual Harassment of Women at work place (Prevention, Prohibition and Redressal) Act, 2013

As per the requirement of Section 22 of Sexual Harassment of Woman at work place (Prevention, Prohibition and Redressal) Act, 2013 (Act), during the F.Y. 2019-20, there were no case reported. Internal Complaints Committees have also been set up to redress the Complaints received regarding sexual harassment under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.

Adequacy of Internal Financial Control in respect with the Financial Statements

The Company has an Internal Financial Control System commensurate with the size, scale and complexity of its operations. Your Company has in place a mechanism to identify, assess, monitor and mitigate various risks to key business objectives. Major risks identified by the businesses and functions are systematically addressed through mitigating action on continuing basis. These are routinely tested and certified by Statutory Auditors. Significant Audit observations and follow up actions thereon, if any are reported to the Board or Audit Committee.

Significant and Material Orders Passed by the Regulators or Courts or Tribunals.

There are no significant material orders passed by the Regulators / Courts / Tribunals which would impact the going concern status of the Company.

Maintenance of Cost Records and Cost Audit

Requirements for Maintenance of Cost record and conducting cost audit as prescribed under Section 148(1) is not applicable upon the business carried out by your Company during the financial year ended March 31, 2020.

Instances of Fraud, if any reported by the auditors

There have been no instances of fraud reported by the Auditors under Section 143(12) of the Companies Act, 2013.

Subsidiaries, Joint Ventures and Associates Companies

The Company has neither a subsidiary nor any associate or Joint Venture Company or LLPs.

Change in the nature of Business

During the year under review there is no change in the nature of the business of the Company.

Acknowledgement

The Board expresses its deep gratitude to the management of IDBI Bank Ltd. for advice, counsel and guidance in the functioning of the Company and looking forward to its continued support. The Board also places on record the appreciation for the business support extended by group companies of IDBI Bank Ltd., and other Business Associates, Customers and Vendors. The Board of Directors also place on record their sincere appreciation to all the employees without whose dedication and commitment and hard work, the progress of the company as reported above would not have been possible.

For and on behalf of the Board

Sd/-

Place: Navi Mumbai Rakesh Sharma Date: July 24, 2020 Chairman



ANNEXURE - I

FORM NO. MGT 9 EXTRACT OF ANNUAL RETURN

As on financial year ended 31.03.2020

Pursuant to Section 92 (3) of the Companies Act, 2013 and rule 12(1) of the Company (Management & Administration) Rules, 2014.

I. REGISTRATION & OTHER DETAILS:

1. CIN: U72200MH2000GOI124665

Registration Date: March 3, 2000
 Name of the Company: IDBI Intech Limited
 Category / Sub-category of the Company: Public Limited Company

5. Address of the Registered office & IDBI Building, Plot No. 39-41, Sector 11, CBD Belapur, Navi Mumbai 400614,

contact details: e-Mail id: ritesh.jain@idbiintech.com, Phone: (+022) 3914 8000.

6. Whether listed company: No

7. Name, Address & contact details of

the Registrar & Transfer Agent, if any: Not Applicable

II. PRINCIPAL BUSINESS ACTIVITIES OF THE COMPANY:

(All the business activities contributing 10% or more of the total turnover of the company shall be stated)

S No. Name & Description of main products/services NIC Code of the product/service %to total turnover of the company

IT Services
 Call Centre Services
 32
 32%

III. PARTICULARS OF HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES:

S No. Name & Address
Of the Company

1) IDBI Bank Limited
IDBI Tower, WTC Complex,
Cufe Parade, Mumbai 400005.

CIN/GLN
Holding/Subsidiary/Associate
Holding Company

Holding Company

100%
Sec.2(46)

148838

IV. SHARE HOLDING PATTERN: (Equity Share Capital Breakup as percentage of Total Equity)

A] Category-wise Share Holding

| Category of Shareholders | beginnir | thares heling of the y April 201 | year | | end of t | Shares hel he year 31 March | | | %Change during the year |
|--|----------|-------------------------------------|------------|--------------|----------|-----------------------------------|-------------|------------|-------------------------------|
| | Demat | Physica | l Total | %of Total | Demat | Physica | | of otal | |
| | | | | Shares | | | | hares | |
| A. <u>Promoters</u> | | | | | | | | | |
| (1) Indian | | | | | | | | | |
| a) Individual / HUF | | | | | | | | | |
| b) Central Govt. | | | | | | | | | |
| c) State Govt.(s) | | | | | | | | | |
| d) Bodies Corp. | Nil 1,3 | 1,28,207 | 1,31,28,20 | 7 100% | 1,31,28 | ,201 6 | 1,31,28,207 | 1009 | 6 Nil |
| e) Banks / FI | | | | | | | | | |
| f) Any other | | | | | | | | | |
| Total shareholding of Promoter (A) | Nil 1,3 | 1,28,207 | 1,31,28,20 | 7 100% | 1,31,28 | 3,201 6 | 1,31,28,20 | 7 1009 | % NIL |
| B. Public Shareholding | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL | NIL |
| (1) Institutionsa) Mutual Funds | | | | | | | | | |



| ,28,207 100% | 1,31,28,201 6 1,31,28,2 | 207 100% | NIL |
|--------------|-------------------------|----------|-----|
| NIL NIL | NIL NIL NIL | NIL | NIL |
| | | | |
| NIL NIL | NIL NIL NIL | NIL | NIL |
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B) Shareholding of Promoter:

| | areholding at the k on April 1, 2019] | ding at the beginning of the year 1,2019] | | | Shareholding at the end of the year [As on March 31, 2020] | | |
|---|--|---|--|------------------|--|--|--|
| | No. of Shares | %of total Shares of the company | %of Shares Pledged/ encumbered to total shares | No. of Shares | %of total Shares of the company | %of Shares Pledged/ encumbered to total shares | %change in shareholding during the year |
| 1) IDBI Bank | 13128201 | 99.99999% | NIL | 13128201 | 99.99999% | S NIL | NIL |
| 2) IDBI Bank jointly with Shri Satish P. Kamatl | n 1 | 0.000008 | NIL | 1 | 0.000008 | NIL | NIL |
| 3) IDBI Bank jointly with Shri Biju George K | 1 | 0.000008 | NIL | 1 | 0.000008 | NIL | NIL |
| 4) IDBI Bank jointly with Shri Rajesh Prasad | 1 | 0.000008 | NIL | 1 | 0.000008 | NIL | NIL |
| 5) IDBI Bank jointly with Shri Venkataramana | Vankara 1 | 0.000008 | NIL | 1 | 0.000008 | NIL | NIL |
| 6) IDBI Bank jointly with Shri S. Ganesh | 1 | 0.000008 | NIL | 1 | 0.000008 | NIL | NIL |
| 7) IDBI Bank jointly with Shri Rakesh Kumar | 1 | 0.000008 | NIL | 1 | 0.000008 | NIL | NIL |



C) Change in Promoters' Shareholding: (please specify, if there is no change)

| S No. Particulars | Shareholding at the beginning of the year | | Cumulative Shareholding during the year | |
|--|---|--|---|--|
| | No. of shares | % of total shares of the company | No. of shares | % of total shares of the company |
| At the beginning of the year | 1,31,28,207 | 100% | 1,31,28,207 | 100% |
| Date wise Increase / Decrease in Promoters Shareholding | NIL | NIL | NIL | NIL |
| during the year specifying the reasons for increase / decrease | | | | |
| (e.g. allotment / transfer / bonus / sweat equity etc.): | | | | |
| At the end of the year | 1,31,28,207 | 100% | 1,31,28,207 | 100% |

D) <u>Shareholding Pattern of top ten Shareholders</u>: Not applicable (Other than Directors, Promoters and Holders of GDRs and ADRs):

| S No. For Each of the Top 10 Shareholders | Shareholding at the beginning of the year | | Cumulative Shareholding during the year | |
|--|---|--|---|----------------------------------|
| | No. of shares | % of total shares of the company | No. of shares | % of total shares of the company |
| At the beginning of the year | NA | NA | NA | NA |
| Date wise Increase / Decrease in Promoters Shareholding | NA | NA | NA | NA |
| during the year specifying the reasons for increase / decrease | | | | |
| (e.g. allotment / transfer / bonus / sweat equity etc): | | | | |
| At the end of the year | NA | NA | NA | NA |

E) Shareholding of Directors and Key Managerial Personnel:

| S No. | Shareholding of each Directors and | Shareholding at the | | Cumulative Shareholding | |
|-------|--|---------------------|--|-------------------------|--|
| | each Key Managerial Personnel | beginning o | beginning of the year | | year |
| | | No. of shares | % of total shares of the company | No. of shares | % of total shares of the company |
| At | the beginning of the year | NIL | NIL | NIL | NIL |
| Da | tte wise Increase / Decrease in Promoters Shareholding | NIL | NIL | NIL | NIL |
| du | ring the year specifying the reasons for increase / decrease | | | | |
| (e. | g. allotment / transfer / bonus / sweat equity etc.): | | | | |
| At | the end of the year | NIL | NIL | NIL | NIL |

V) INDEBTEDNESS:

| Indebtedness of the Company including interest outstanding / accrued but not due for payment. (Amt in ₹) | | | | | | | |
|--|--------------------|-----------|----------|--------------|--|--|--|
| | Secured Loans | Unsecured | Deposits | Total | | | |
| | excluding deposits | Loans | | Indebtedness | | | |
| Indebtedness at the beginning of the financial year 2019-20 | | | | | | | |
| i) Principal Amount | | | | | | | |
| ii) Interest due but not paid | | | | | | | |
| iii) Interest accrued but not due | | | | | | | |
| Total (i+ii+iii) | | | | | | | |
| Change in Indebtedness during the financial year | | | | | | | |
| Addition | 1,43,82,945.00 | | | | | | |
| Reduction | 1,43,83,149.16 | | | | | | |
| Net Change | (204.16) | | | | | | |
| Indebtedness at the end of the financial year | | | | | | | |
| i) Principal Amount | (204.16) | | | | | | |
| ii) Interest due but not paid | | | | | | | |
| iii) Interest accrued but not due | | | | | | | |
| Total (i+ii+iii) | (204.16) | | | | | | |



VI. REMUNERATION OF DIRECTORS AND KEY MANAGERIAL PERSONNEL:

| A] Remuneration to Managing Director, Whole-time Directors and/or Manager: | | | | | | |
|---|-------------------------|----------------|--------------|--|--|--|
| S No. Particulars of Remuneration | MD/WTD/Manager | MD/WTD/Manager | Total Amount | | | |
| Name | K R Murali Mohan | Surajit Roy | | | | |
| Designation | MD & CEO | MD & CEO | | | | |
| 1) Gross salary | | | | | | |
| (a) Salary as per provisions contained in section 17(1) of the Income-tax Act | z, 1961 7,58,066 | 57,28,148 | 64,86,214 | | | |
| (b) Value of perquisites u/s 17(2) Income-tax Act, 1961 | | 29,013 | 29,013 | | | |
| (c) Profits in lieu of salary under section 17(3) Income- tax Act, 1961 | | | | | | |
| 2) Stock Option | | | | | | |
| 3) Sweat Equity | | | | | | |
| 4) Commission | | | | | | |
| - as % of profit | | | | | | |
| - others, specify | | | | | | |
| 5) Others, please specify | | 73,582 | 73,582 | | | |
| Total (A) | 7,58,066 | 58,30,743 | 65,88,809 | | | |

Ceiling as per the Act

B] Remuneration to other Directors (Amount in ₹) SN Particulars of Remuneration Fee for attending board/ Total Commission Others, committee meetings* please specify **Independent Directors** Dr. A. S. Ramasastri 1.50.000 1.50.000 Mr. Abhaya P Hota 1,45,000 1,45,000 Mr. Tajendra Mohan Bhasin 50,000 50,000 Total (1) 3,45,000 3,45,000 Other Non-Executive Directors Mr. Rakesh Sharma Mr. K.P. Nair Mr. V. Narayanamurthy Total (2) Total (B) = (1+2)3,45,000 3,45,000 -----NA Total Managerial Remuneration Overall Ceiling as per the Act [U/s 197(1)(i)]

C] Remuneration to Key Managerial Personnel Other Than MD / Manager / WTD

| SN | Particulars of Remuneration | rs of Remuneration Key Managerial Personnel | | | | |
|----|---|---|-------------------|---------------------|-----------|--|
| | Name | *A. Praveen Kumar | Ritesh Kumar Jain | Samik Bandyopadhyay | Total | |
| | Designation | CEO | CS | CF0 | | |
| 1) | Gross Salary | | | | | |
| | (a) Salary as per provisions contained in section 17(1) of the Income-tax Act, 1961 | 10,36,098 | 22,61,317 | 29,85,817 | 62,81,324 | |
| | (b) Value of perquisites u/s 17(2) Income-tax Act, 1961 | 9,901 | 1,74,539 | 1,63,263 | 3,47,703 | |
| | (c) Profits in lieu of salary under section 17(3) Income-tax Act, 1961 | | | | | |
| 2) | Stock Option | | | | | |
| 3) | Sweat Equity | | | | | |
| 4) | Commission | | | | | |
| | - As % of profit | | | | | |
| | - Others, specify | | | | | |
| 5) | Others, please specify | 12,744 | 33,030 | 53,762 | 96,387 | |
| | Total | 10,58,743 | 24,68,886 | 32,02,842 | 67,30,322 | |

 $^{^{\}star}$ A.Praveen Kumar Chief Executive Officer w.e.f. 1st June 2019 up to August 07, 2019.

^{*}Shri K R Murali Mohan MD & CEO was on deputation from IDBI Bank up to May 31, 2019 and his salary was reimbursed to IDBI Bank as per their Invoice.

^{*₹10,000} for attending Board meetings, ₹10,000 for attending Audit Committee Meeting and ₹5,000 for attending other committee meetings/Independent Directors Meeting.



VII. PENALTIES / PUNISHMENT/ COMPOUNDING OF OFFENCES:

| Type | Section of the | Brief Description | Details of Penalty/ | Authority | Appeal made, |
|--------------|-----------------|--------------------------|---------------------|-----------|--------------|
| | Companies Act | | Punishment/Compo- | [RD/NCLT | if any |
| | | | unding fees imposed | /COURT] | give Details |
| A. Company | , | | | | |
| Penalty | NIL | NIL | NIL | NIL | NIL |
| Punishment | NIL | NIL | NIL | NIL | NIL |
| Compoundir | ng NIL | NIL | NIL | NIL | NIL |
| B. Directors | | | | | |
| Penalty | NIL | NIL | NIL | NIL | NIL |
| Punishment | NIL | NIL | NIL | NIL | NIL |
| Compoundir | ig NIL | NIL | NIL | NIL | NIL |
| C. Other Off | cers In Default | | | | |
| Penalty | NIL | NIL | NIL | NIL | NIL |
| Punishment | NIL | NIL | NIL | NIL | NIL |
| Compoundir | ng NIL | NIL | NIL | NIL | NIL |

For and on behalf of the Board Sd/-

Place: Navi Mumbai Date: July 24, 2020 Rakesh Sharma Chairman

Annexure II - AOC -2

Annexure II - AOC - 2

(Pursuant to clause (h) of sub-section (3) of section 134 of the Act and Rule 8(2) of the Companies (Accounts) Rules, 2014

Form for disclosure of particulars of contracts / arrangements entered into by the company with related parties during FY 2018-19 referred to in sub-section (1) of section 188 of the Companies Act, 2013 including certain arms length transactions under third proviso thereto

I) Details of contracts or arrangements or transactions not at arm's length basis

| Sr. No. | Name of the related party and nature of relationship | Nature of contracts / arrangements / transactions | Duration of the contracts | Salient terms of the contract or arrangements or transactions including the value, if any: | Justification for entering into such contacts or arrangement or transactions | Date(s) of Omnibus approval by the Audit Committee of the Board | Amount paid as advance, if any | Date on which the special resolution was passed in general meeting as required under proviso to section 188 |
|------------|--|---|---------------------------------|---|--|--|--------------------------------|---|
| | | | | NIL | | | | |

Annexure II - AOC -2



II) Details of material contracts or arrangement or transactions at arm's length basis

| Sr. No. | Name of the related party and nature of relationship | arrangements/ o | Ouration f the ontracts | Salient terms of the contract or arrangements or transactions including the value, if any: | Date(s) of Omnibus approval by the Audit Committee of the Board | Amount paid as advance, if any |
|------------|--|---|-------------------------------|--|--|--------------------------------------|
| 1. | IDBI Bank Ltd. | Amount Received / Receivable from IT Advisory & Consultancy Services, ATM Implementation Services, Manpower Services, Customer care Services, Training Services and Interest on Fixed Deposit with Bank | FY2019-20 | ₹ 69,26,12,971 | July 31, 2019 | |
| | | Amount Paid / Payable Interest on Overdraft Account, Gift Card Purchase from IDBI Bank, Bank Charges (Including BG Commission), Deputation Salary (MD & CEO) | | ₹ 26,81,292 | July 31, 2019 | |

For and on behalf of the Board

Place: Navi Mumbai Date: July 24, 2020 Sd/-Rakesh Sharma Chairman

Annexure-III

ANNEXURE-III Report on CSR Activities to be included in the Board Report

1) Brief Outline of CSR Policy:

Company has adopted the following core areas for its CSR initiatives, all of which are culled from the activities spelt out under Schedule VII of the Companies Act 2013, as redrawn through the MCA notification of Feb 27, 2014:

- (i) Eradicating hunger, poverty and malnutrition, Promoting Healthcare (including preventive healthcare) and sanitation including contribution to the Swachh Bharat Kosh set-up by the Central Government for promotion of sanitation and making available safe drinking water.;
- (ii) Promoting Education (including specialized and employment oriented vocational skills) and Livelihood enhancement projects;
- (iii) Promoting Gender Equality and Socio-economic Empowerment;
- (iv) Ensuring Environmental Sustainability;
- (v) Protecting and Preserving National Heritage, Culture and Art;
- (vi) Welfare measures for Armed Forces Veterans and their Dependents;
- (vii) Promotion of Sports activities;
- (viii) Contribution to Central Government Relief and Welfare Funds (as admissible under the Act);
- (ix) Contribution / Funding to GOI approved Technology Incubators; and
- (x) Rural Development Projects.
- (xi) Slum Area Development

Annexure-III



2) Composition of CSR Committee:

The CSR Committee of the Board is comprised of the following directors:

| S.No. | Name of the Member | Designation |
|-------|------------------------|---------------------------|
| 1) | Shri V. Narayanamurthy | Chairman of the Committee |
| 2) | Dr. A. S. Ramasastri | Independent Director |
| 3) | Shri Surajit Roy | MD & CEO |

- 3) Average Net Profit of the Company for last three F. Years ₹ 12,87,87,179/-
- 4) Prescribed CSR Expenditure (2% of the amount as in item 3) -₹25,75,744/-

5) Detail of CSR Spent during the financial year:

- a) Total Amount to be Spent as approved by the Board for the Financial year: ₹25,80,000/-
- b) Total Amount Spent-₹25,80,000/-
- c) Amount unspent if any: ₹ NIL/-
- d) Manner in which the amount spent during the F.Y.-2019-20 is detailed below

| Sr. No. | CSR Activity identified | Sector in which the project is covered | Location of project undertaken | Amount Outlay (Budget) project wise | Amount Spent on the project | Cumulative expenditure up to the reporting period | Amount Spent Direct or through implementing Agency |
|------------|---|---|--------------------------------|--|-----------------------------|--|--|
| 1 | Providing for purchase of Laboratory and Diagnostic instruments | Promoting Health Care | Kharghar | ₹14,40,075 | ₹14,40,075 | ₹14,40,075 | Directly through Sri Sathya Sai Sanjeevani Hospital |
| 2 | Contribution to Prime Minister's Citizen Assistance and Relief in Emergency Situations Fund (PM CARES Fund) | Contribution to Central Government Relief and Welfare Funds | | ₹11,39,925 | ₹11,39,925 | ₹11,39,925 | Directly to PM CARES fund |

6) Reason for not Spending Full Amount - Not Applicable

7) Responsibility Statement of CSR Committee

The CSR Committee certifies that the implementation and monitoring of CSR Policy is in compliance with CSR objectives and Policy of the Company.

Sd/- Sd/-

Place: Navi Mumbai Surajit Roy V. Narayanamurthy
Date: May 21, 2020 Managing Director & CEO Chairman CSR Committee

Comments of the Comptroller and Auditor General of India



COMMENTS OF THE COMPTROLLER AND AUDITOR GENERAL OF INDIA UNDER SECTION 143(6) (b) OF THE COMPANIES ACT, 2013 ON THE FINANCIAL STATEMENTS OF IDBI INTECH LIMITED FOR THE YEAR ENDED 31 MARCH 2020

The preparation of financial statements of IDBI Intech Limited for the year ended 31 March 2020 in accordance with the financial reporting framework prescribed under the Companies Act, 2013 (Act) is the responsibility of the management of the company. The statutory auditor appointed by the Comptroller and Auditor General of India under section 139(5) of the Act is responsible for expressing opinion on the financial statements under section 143 of the Act based on independent audit in accordance with the standards on auditing prescribed under 143(10) of the Act. This is stated to have been done by them vide their Audit Report dated May 21, 2020.

I, on behalf of the Comptroller and Auditor General of India, have decided not to conduct the supplementary audit of the financial statements of IDBI Intech Limited for the year ended 31 March 2020 under section 143(6) (a) of the Act.

For and on the behalf of the Comptroller and Auditor General of India

Sd/(PV Hari Krishna)
Principal Director of Audit (Shipping), Mumbai

Place: Mumbai Date: August 28, 2020



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF IDBI INTECH LIMITED

Report on the Audit of the Standalone Financial Statements

Opinion

We have audited the accompanying Standalone Financial Statements of IDBI INTECH LIMITED ("the Company"), which comprise the Balance Sheet as at 31st March 2020, and the Statement of Profit and Loss, and Statement of Cash Flows for the year then ended, and notes to the Financial Statements, including a summary of significant accounting policies and other explanatory information [hereinafter referred to as "the Financial Statements"].

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid Financial Statements give the information required by the Companies Act, 2013 in the manner so required and give a true and fair view in conformity with the accounting standards prescribed under section 133 of the Act and other accounting principles generally accepted in India, of the state of affairs of the Company as at March 31, 2020, and the profit, and its cash flows for the year ended on that date.

Basis for Opinion

We conducted our audit of the Standalone Financial Statements in accordance with the Standards on Auditing (SAs) specified under section 143(10) of the Companies Act, 2013. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Standalone Financial Statements section of our report. We are independent of the Company in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India together with theethical requirements that are relevant to our audit of the Standalone Financial Statements under the provisions of the Companies Act, 2013 and the Rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ICAl's Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion on the Standalone Financial statements.

Information Other than the Standalone Financial Statements and Auditor's Report Thereon

The Company's Board of Directors is responsible for the preparation of the other information. The other information comprises the information included in the Management Discussion and Analysis, Board's Report including Annexure to Board's Report, Business Responsibility Report, Corporate Governance and Shareholder's Information, but does not include the Standalone Financial Statements and our Auditors Report thereon.

Our opinion on the Standalone Financial Statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the Standalone Financial Statements, our responsibility is to read the other information and in doing so, consider whether the other information is materially inconsistent with the Standalone Financial Statements or our knowledge obtained during the course of our audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information we are required to report the fact. We have nothing to report in this regard.

Management's Responsibility for the Standalone Financial Statements

The Company's Board of Directors is responsible for the matters stated in section 134(5) of the Companies Act, 2013 ("the Act") with respect to the preparation of these Standalone Financial Statements that give a true and fair view of the financial position, financial performanceand cash flows of the Company in accordance with the Accounting standards specified under section 133 of the Act and other accounting principles generally accepted in India. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding of the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the Standalone Financial Statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the Standalone Financial Statements, the management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those Board of Directors are also responsible for overseeing the Company's financial reporting process.

Auditor's Responsibilities for the Audit of the Standalone Financial Statements

Our objectives are to obtain reasonable assurance about whether the Standalone Financial Statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these Standalone Financial Statements.



As part of an audit in accordance with SAs, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the Standalone Financial Statements, whether due to fraud or error, design and perform audit procedures responsive to those risks and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control.
- Obtain an understanding of internal financial controls relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under section 143(3)(I) of the Act, we are also responsible for expressing our opinion on whether the Company has adequate internal financial controls system in place and the operative effectiveness of such controls.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our Auditor's Report to the related disclosures in the Standalone Financial Statements or if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the Standalone Financial Statements, including the disclosures, and whether the Standalone Financial Statements represent the underlying transactions and events in a manner that achieves fair presentation.

Materiality is the magnitude of misstatements in the Standalone Financial Statements that, individually or in aggregate, makes it probable that the economic decisions of a reasonably knowledgeable user of the financial statements may be influenced. We consider quantitative materiality and qualitative factors in (i) planning the scope of audit work and in evaluating the results of our work and (ii) to evaluate the effect of any identified misstatements in the financial statements.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the Standalone Financial Statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requirements

- 1] As required by Section 143(3) of the Act, based on our audit we report that:
- (a) We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit.
- (b) In our opinion, proper books of account as required by law have been kept by the Company so far as it appears from our examination of those books.
- (c) The Balance Sheet, the Statement of Profit and Loss and the Cash Flow Statement dealt with by this Report are in agreement with the books of account.
- (d) In our opinion, the aforesaid Standalone Financial Statements comply with the Accounting Standards specified under Section 133 of the Act, read with Rule 7 of the Companies (Accounts) Rules, 2014.
- (e) On the basis of the written representations received from the directors as on 31st March, 2020 taken on record by the Board of Directors, none of the directors is disqualified as on 31st March, 2020 from being appointed as a director in terms of Section 164(2) of the Act.
- (f) With respect to the adequacy of the internal financial controls over financial reporting of the Company and the operating effectiveness of such controls, refer to our separate Report in "Annexure A". Our report expresses an unmodified opinion on the adequacy and operating effectiveness of the Company's internal financial controls over financial reporting.
- (g) With respect to the other matters to be included in the Auditor's Report in accordance with the requirements of section 197 (16) of the Act, as amended:
 - In our opinion and to the best of our information and according to the explanations given to us, the remuneration paid by the Company to its directors during the year has been approved by the board dated 31st July, 2019 subject to the shareholder approval in next general meeting is in accordance with the provisions of section 197 of the Act.
- (h) With respect to the other matters to be included in the Auditor's Report in accordance with the requirements of section 197 (16) of the Act, as amended:
 - In our opinion and to the best of our information and according to the explanations given to us, the remuneration paid by the Company to its directors during the year has been approved by the board dated 31st July, 2019 subject to the shareholder approval



in next general meeting is in accordance with the provisions of section 197 of the Act.

With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, in our opinion and to the best of our information and according to the explanations given to us:

- i) The Company has not disclosed the impact of pending litigations on its financial position in its financial statements. As per the information received from the management, all of these cases are pending of OBST division and management is of the opinion that there will not be much of the financial impact of these litigations. Refer Note 23b to the financial statements.
- ii) The Company did not have any long-term contracts including derivative contracts for which there were any material foreseeable losses.
- iii) There were no amounts which were required to be transferred to the Investor Education and Protection Fund by the Company.
- 2] As required by the Companies (Auditor's Report) Order, 2016 ("the Order") issued by the Central Government in terms of Section 143 (11) of the Act, we give in "Annexure B" a statement on the matters specified in paragraph 3 and 4 of the Order.
- 3] Report on Directions issued by Comptroller and Auditor General of India u/s 143 (5) of Companies Act, 2013

| Sr.No. Directions | Remarks |
|--|---|
| 1) Whether the Company has system in place to process all the accounting transactions through IT system? If yes, the implications of processing of accounting transactions outside IT system on the integrity of the accounts along with the financial implications, if any may be stated. | Yes, all accounting transactions are processed through Tally ERP 9. No deviation was observed. |
| 2) Whether there is any restructuring of an existing loan or cases of waiver / write off of debts / loan / interest etc. made by a lender to the company due to the company's inability to repay the loan? If yes, the financial impact may be stated. | Not Applicable |
| 3) Whether funds received / receivable for specific schemes from Central / State agencies were properly accounted for / utilised as per its terms and conditions? List of the cases of deviation. | Not Applicable |
| Place: Mumbai Date: May 21, 2020 | For Jain Tripathi & Co. Chartered Accountants FRN: 103979W Sd/- D. P. Tripathi (Partner) M. No.: 013593 |

ANNEXRE "A" TO THE INDEPENDENT AUDITOR'S REPORT

Referred to in paragraph I (f) under 'Report on Other Legal and Regulatory Requirements' section of our report to the Members of IDBI Intech Limited of even date)

Report on the Internal Financial Controls Over Financial Reporting under Clause (i) of Sub-section 3 of Section143 of the Companies Act, 2013 ("the Act")

We have audited the internal financial controls over financial reporting of IDBI Intech Limited ("the Company") as of March 31, 2020 in conjunction with our audit of the standalone financial statements of the Company for the year ended on that date.

Management's Responsibility for Internal Financial Controls

The Board of Directors of the Company is responsible for establishing and maintaining internal financial controls based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting issued by the Institute of Chartered Accountants of India. These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to respective company's policies, the safeguarding of its assets, the prevention and detection of frauds and errors ,the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Companies Act, 2013.

Auditor's Responsibility

Our responsibility is to express an opinion on the internal financial controls over financial reporting of the Company based on our audit.



We conducted our audit in accordance with the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting (the "Guidance Note") issued by the Institute of Chartered Accountants of India and the Standards on Auditing prescribed under Section 143 (10) of the Companies Act, 2013, to the extent applicable to an audit of internal financial controls.

Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls over financial reporting was established and maintained and if such controls operated effectively in all material respects.

Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls system over financial reporting and their operating effectiveness. Our audit of internal financial controls over financial reporting included obtaining an understanding of internal financial controls over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for Our audit opinion on the internal financial controls system over financial reporting of the Company.

Meaning of Internal Financial Controls Over Financial Reporting

A company's internal financial control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal financial control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Limitations of Internal Financial Controls Over Financial Reporting

Because of the inherent limitations of internal financial controls over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls over financial reporting to future periods are subject to the risk that the internal financial control over financial reporting may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

Opinion

In our opinion, to the best of our information and according to the explanations given to us, the Company has, in all material respects, an adequate internal financial controls system over financial reporting and such internal financial controls over financial reporting were operating effectively as at March 31, 2020, based on the internal control over financial reporting criteria established by the Company considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting issued by the Institute of Chartered Accountants of India.

For Jain Tripathi & Co. Chartered Accountants FRN: 103979W Sd/-D. P. Tripathi

D. P. Tripathi
Place: Mumbai (Partner)
Date: May 21, 2020 M. No.: 013593

ANNEXURE 'B' TO THE INDEPENDENT AUDITOR'S REPORT

(Referred to in paragraph 2 under 'Report on Other Legal and Regulatory Requirements' section of our report to the Members of IDBI Intech Limited of even date)

- (a) The Company has maintained proper records showing full particulars, including quantitative details and situation of fixed assets
 - (b) The fixed assets were physically verified by the management at the year-end and such verification has revealed no material discrepancies. In our opinion, having regard to the size of the Company and nature of its fixed assets, the frequency of physical verification of the fixed assets is reasonable.
 - (c) There are no immovable properties as on the balance sheet date, hence not applicable.
- 2) The company is in the business of IT related service & data centers. Accordingly, it does not hold any physical inventories. Thus paragraph 3(ii) of the order is not applicable to the company.
- 3) The company has not granted any loans, secured or unsecured to companies, firms, LIP's or other parties covered in the register maintained under section 189 of the Companies Act, 2013. Accordingly, the provisions of clause 3 iii (a) to (c) of the order are not



- applicable to the company and hence not commented upon.
- 4) In our opinion, and according to the information and explanations given to us, the Company has not undertaken any transactions during the year in respect of loans, guarantees and securities covered under Section 185 and section 186 of the Companies Act, 2013
- 5) According to information and explanations given to us, the Company has not accepted any deposits from the public and hence the directives issued by the Reserve Bank of India and the provisions of Sections 73 to 76 or any other relevant provisions of the Act and the Companies (Acceptance of Deposit) Rules, 2015 with regard to the deposits accepted from the public are not applicable.
- 6) According to information and explanations given to us, the Central Government has not prescribed the maintenance of cost records under section 148(I) of the Companies Act, 2013, in respect of the activities carried on by the Company.
- 7) (a) According to information & explanations given to us and on the basis of our examination of the records of the Company, amounts deducted / accrued in the books of accounts in respect of undisputed applicable statutory dues, including Provident Fund, Employees' State Insurance, Income Tax, Sales Tax, Service Tax, Goods and Service Tax and any Other Statutory Dues have been generally regularly deposited during the year by the Company with the appropriate authorities.
 According to the information and explanations given to us no undisputed amounts payable in respect of Provident Fund, Employees' State Insurance, Income Tax, Sales Tax, Service Tax, Goods and Service Tax and any Other material Statutory Dues were in arrears as on 31 March 2020 for a period of more than six months from the date they become payable.
 - (b) According to the information and explanation given to us, the following dues of income tax and value added tax have not been deposited by the company on account of disputes.

| Name of the statute | Nature of dues | Pending Amount (in ₹) | Period to which the amount relates | Forum where dispute is pending |
|---------------------|----------------|---|------------------------------------|---------------------------------------|
| MVAT Act 2002 | Sales Tax | 2,50,266 | FY-2010-11 | Dy. Commissioner Sales Tax |
| MVAT Act 2002 | Sales Tax | 3,36,549 | FY-2011-12 | Dy. Commissioner Sales Tax |
| MVAT Act 2002 | Sales Tax | 5,47,963 | FY-2012-13 | Dy. Commissioner Sales Tax |
| MVAT Act 2002 | Sales Tax | 5,28,065 | FY-2013-14 | Dy. Commissioner Sales Tax |
| MVAT Act 2002 | Sales Tax | 4,76,053 | FY-2014-15 | Dy. Commissioner Sales Tax |
| MVAT Act 2002 | Sales Tax | 4,38,217 | FY-2015-16 | Dy. Commissioner Sales Tax |
| Income Tax Act 1961 | Income Tax | 4,12,920 | AY-2013-14 | CIT (Appeals) |
| Income Tax Act 1961 | Income Tax De | mand 99,213 | AY-2014-15 | CIT (Appeals) |
| Service Tax | Service Tax (p | 78,27,711 paid ₹51,13,362 under protes | | Commissioner of Central Tax (Appeals) |

- 8) The Company does not have any loans or borrowings from any financial institution banks, government or debenture holders during the year, except overdraft facility from IDBI Bank Ltd. (paragraph 3 (viii) of the Order)
- 9) The Company did not raise any money by way of initial public offer or further public offer (including debt instruments) and term loans during the year. Accordingly, paragraph 3 (ix) of the Order is not applicable.
- 10) To the best of our knowledge and belief and according to the information and explanations given to us, no fraud by or on the Company by its officers or employees was noticed or reported during the year.
- 11) In our opinion and according to the information and explanations given to us, the Company has paid managerial remuneration in accordance the provision of section 197 read with Schedule V to the act, wherever applicable.
- 12) In our opinion and according to the information and explanations given to us, the Company is not a Nidhi company. Accordingly, paragraph 3(xii) of the Order is not applicable.
- 13) According to information & explanations given to us and on the basis of our examination of the records of the company, transactions with the related parties are in compliance with sections 177 and 188 of Companies Act, 2013 where applicable. The details of related party transactions have been disclosed in the Financial Statements as required by the applicable accounting standards.
- 14) According to information & explanations given to us and on the basis of our examination of the records of the company, during the year, under review the company has not made preferential allotment of preference shares & Private placement of Equity shares.
- 15) According to the information and explanations given to us and based on our examination of the records of the Company, the Company has not entered into non-cash transactions with directors or persons connected with him. Accordingly, paragraph 3(xv) of the Order is not applicable.
- 16) The Company is not required to be registered under section 45-IA of RBI Act, 1934. Accordingly, paragraph 3(xvi) of the Order is not applicable to the Company.

For Jain Tripathi & Co. Chartered Accountants FRN: 103979W

D. P. Tripathi (Partner) M. No.: 013593

Place: Mumbai Date: May 21, 2020

Balance Sheet as at 31st March 2020



| 2 3 4 8 | 31 st March 2020 (₹) 13,12,82,070 49,90,74,796 63,03,56,866 9,78,446 31,98,046 | 31 st March 201: 13,12,82,076 43,20,79,436 56,33,61,50 6 15,75,696 15,74,376 |
|------------------|---|--|
| 4 | 13,12,82,070 49,90,74,796 63,03,56,866 9,78,446 | 13,12,82,07 43,20,79,43 56,33,61,50 15,75,69 |
| 4 | 49,90,74,796 63,03,56,866 9,78,446 | 43,20,79,43- 56,33,61,50 - 15,75,69 |
| 4 | 49,90,74,796 63,03,56,866 9,78,446 | 43,20,79,43 56,33,61,50 15,75,69 |
| 4 | 49,90,74,796 63,03,56,866 9,78,446 | 43,20,79,43 56,33,61,50 15,75,69 |
| 4 | 63,03,56,866 9,78,446 | 56,33,61,50 15,75,69 |
| | 9,78,446 | 15,75,69 |
| | | |
| | | |
| 8 | 31,98,046 | 15,74,37 |
| | | |
| | | |
| | | |
| | 13,817 | 7,85,54 |
| | 2,23,59,997 | 1,18,00,22 |
| 5 | 5,03,68,946 | 2,18,14,34 |
| 6 | 2,96,42,308 | 2,92,80,48 |
| | 10,23,85,068 | 6,36,80,60 |
| Total | 73,69,18,426 | 63,01,92,18 |
| | | |
| | | |
| 7 | | |
| | 1,06,32,216 | 1,13,20,77 |
| | 50,57,898 | 76,43,99 |
| | 36,56,400 | 36,56,40 |
| 9 | 10,51,53,809 | 7,16,82,69 |
| 10 | 8,66,77,000 | 6,94,76,98 |
| | 21,11,77,323 | 16,37,80,85 |
| | | |
| | | 7,68,75,40 |
| | | 31,23,68,87 |
| 13 | | 7,71,67,05 |
| | 52,57,41,103 | 46,64,11,33 |
| Total | 73,69,18,426 | 63,01,92,18 |
| | 7 9 10 11 12 13 | 7 1,06,32,216 50,57,898 36,56,400 9 10,51,53,809 10 8,66,77,000 21,11,77,323 11 9,44,36,666 12 28,22,00,189 13 14,91,04,248 52,57,41,103 |

As per our report attached For Jain Tripathi & Co. Chartered Accountants

Firm registration No.: 103979W

Sd/-D. P. Tripathi

Partner

Membership No.: 013593

Place: Mumbai Date: May 21, 2020 For and on behalf of the Board of Directors

Sd/-Surajit S. Roy Managing Director & CEO

Sd/-

Ritesh Kumar Jain Company Secretary Sd/-Rakesh Sharma Chairman

Sd/-

Samik Bandyopadhyay Chief Financial Officer

Profit & Loss Statement for the year ended 31st March 2020



| | Refer Note No. | Year Ended 31 st March 2020 (₹) | Year Ended 31 st March 2019 (₹) |
|--|----------------|---|--|
| I) Revenue | | | |
| a) Revenue from Operations | 14 | 96,97,43,944 | 88,14,73,147 |
| b) Other Income | 15 | 2,11,99,709 | 3,10,61,618 |
| | Total | 99,09,43,653 | 91,25,34,765 |
| II) Expenses | | | |
| a) Employee Benefits Expenses | 16 | 76,02,41,906 | 69,33,07,772 |
| b) Operation and Other Expenses | 17 | 8,68,94,158 | 6,13,59,391 |
| c) Finance Cost | | 34,716 | 3,068 |
| d) Products for Resale | | 2,07,12,564 | 2,38,94,947 |
| e) Exchange Rate Difference (Net) | | (2,54,377) | (3,02,940) |
| f) Depreciation & Amortization Expenses | 7 | 74,59,833 | 82,17,403 |
| | Total | 87,50,88,800 | 78,64,79,641 |
| Profit Before Tax | | 11,58,54,853 | 12,60,55,124 |
| Tax Expenses | | | |
| a) Income Tax - Current | | (2,34,95,700) | (3,38,03,600) |
| b) Income Tax - Deferred | | (16,23,668) | (38,89,701) |
| | | (2,51,19,368) | (3,76,93,301) |
| Profit for the year | | 9,07,35,485 | 8,83,61,823 |
| Earnings per share (Face value ₹ 10/- per share) | | | |
| Basic & Diluted | 18 | 6.91 | 6.73 |
| III) Notes forming part of Financial Statements | 1 to 31 | | |

As per our report attached For Jain Tripathi & Co. **Chartered Accountants**

Firm registration No.: 103979W

Sd/-D. P. Tripathi Partner

Membership No.: 013593

Place: Mumbai Date: May 21, 2020 For and on behalf of the Board of Directors

Sd/-Surajit S. Roy Managing Director & CEO

Sd/-Ritesh Kumar Jain Company Secretary

Sd/-Rakesh Sharma

Chairman

Sd/-

Samik Bandyopadhyay Chief Financial Officer

Cash Flow Statement for the year ended 31st March 2020



| | Year Ended | Year Ende |
|--|-----------------------------|----------------------------|
| | 31 st March 2020 | 31 st March 201 |
| | (₹) | _(|
| Cash Flow from Operating Activities | | |
| Net Profit before Tax | 11,58,54,853 | 12,60,55,12 |
| Adjustment for: | | |
| Depreciation and Amortisation Expenses | 74,59,833 | 82,17,40 |
| Provision for the Doubtful Accounts | | 19,69,70 |
| Loss / (Gain) on Asset Transfer | (2,07,621) | 15,34 |
| Interest on Bank Deposits | (2,05,61,660) | (1,54,73,19 |
| Interest on Overdraft | 34,716 | 3,00 |
| Operating Profit before Working Capital Changes | 10,25,80,121 | 12,07,87,45 |
| Adjustment for: | | , , , |
| Changes in Trade Receivables | (1,75,61,262) | 10,17,55,29 |
| Changes in Loans & Advances | (7,33,28,071) | (5,09,97,59 |
| Changes in Current and Other liabilities | 3,87,04,465 | (1,37,24,59 |
| Changes in Other Non-Current Liabilities | (5,97,251) | 8,58,7 |
| Cash Flow from Operations | 4,97,98,002 | 15,86,79,3 |
| Direct Taxes Paid (Net) | (5,67,91,397) | (5,68,65,39 |
| Net Cash flow from operating activities | (69,93,395) | 10,18,13,93 |
| 3) Cash Flow from Investment Activities | | |
| Interest on Bank Deposits including Accrued Interest | 1,68,24,307 | 1,33,02,88 |
| Long Term Fixed Deposits | 4,21,37,118 | (13,84,27,03 |
| Payment to Capital Vendors (Net of Sale Proceeds) | (39,77,561) | (41,63,82 |
| Net Cash Flow from Investment Activities | 5,49,83,864 | (12,92,87,97 |
| c) Cash Flow from Financing Activities | | |
| Dividend Paid (Including Corporate Dividend Tax) | (2,37,40,123) | |
| Interest on Overdraft | (34,716) | (3,06 |
| Net Cash Flow from Financing Activities | (2,37,74,839) | (3,06 |
| Not Ingressed / (Degressed) in Cook and Cook Equivalents | 2,42,15,630 | |
| Net Increase / (Decrease) in Cash and Cash Equivalents | 2,42,15,050 | (2,74,77,11 |
| Cash and Cash Equivalent at the beginning of the period | 21,71,56,140 | 24,46,33,25 |
| Closing cash and cash equivalent (Refer Note 12a) | 24,13,71,770 | 21,71,56,14 |

As per our report attached For Jain Tripathi & Co. Chartered Accountants Firm registration No.: 103979W For and on behalf of the Board of Directors

Sd/-D. P. Tripathi Partner

Membership No.: 013593

Place: Mumbai Date: May 21, 2020 Sd/-Surajit S. Roy Managing Director & CEO

Sd/-Ritesh Kumar Jain Company Secretary Sd/-Rakesh Sharma Chairman

Sd/-Samik Bandyopadhyay Chief Financial Officer

Notes forming part of Financial Statements



1) A Background

IDBI Intech Limited, established in March 2000 under the Companies Act, is a wholly owned subsidiary of IDBI Bank Limited. The Company is engaged in information technology sector for consulting, technology, innovative products & outsourcing services, training and certification in BFSI sector.

B Significant accounting policies

i Basis of preparation of Financial Statements

These financial statements are prepared in accordance with generally accepted accounting principles applicable in India under the historical cost convention. These financial statements comply in all material aspects with the applicable provisions of the Companies Act, 2013 (the "Act").

Further, Circular No. RBI/2018-19/146 dated 22.03.2019 issued by Reserve Bank of India is applicable for preparation of the financial statements of IDBI Intech Limited, being a wholly owned subsidiary of IDBI Bank Limited,

Use of Estimates

The preparation of the financial statements, in conformity with the generally accepted accounting principles, requires estimates and assumptions to be made that affect the reported amounts of assets and liabilities and disclosures relating to contingent liabilities on the date of the financial statements and the reported amounts of revenues and expenses during the reporting year. Differences between actual results and estimates are recognised in the year in which the results are known / materialised. Example of such estimates include provision for doubtful debts, employee benefits, provision for income taxes, accounting for contract costs expected to be incurred, the useful lives of depreciable fixed assets and provisions for impairment. The management believes that the estimates used in preparation of financial statements are prudent and reasonable.

iii Revenue Recognition

Revenues from software solutions and consulting services are recognized on specified terms of contract. In case of contract on time and material basis revenue is recognised when the related services are performed and in case of fixed price contracts revenue is recognized using percentage of completion method of value of the contract and completed service. Revenue from sale of software applications and products are recognized on transfer of property of goods or on achievement of milestone. Revenue from Annual technical services are recognized proportionately over the period in which services are rendered.

The impact of any revision in contract value of the percentage of work completed is reflected in the year in which the change becomes known. Amount received or billed in advance of services performed are recorded as unearned revenue. Unbilled services included in other current assets represents amount recognized based on services performed in advance of billing in accordance with contract terms. Revenue is reported net of discount/incentive.

Revenue from call centre arises from unit priced contracts, time based contracts, cost based projects and engagement services. Such revenue is recognised on completion of the related services and is billed in accordance with the specific terms of the contract with the client.

Interest Income is recognised on time proportion basis.

Property, plant and equipment (PPE) and intangible assets

Property, Plant and Equipments are stated at cost of acquisition less accumulated depreciation / amortisation and impairment loss, if any. Cost includes all expenses incurred for acquisition of assets to bring them to working conditions for intended use. The intangible assets like softwares, on which propriety rights continue with the company, are capitalized at costs.

Asset under installation or under construction as at Balance Sheet date are shown as capital work-inprogress.

Depreciation and amortisation

Depreciation and amortisation on fixed assets is provided on straight-line method based on the estimated useful lives of the assets as determined by the management based on the expert technical advice / stipulations of schedule II to the Act. Assets individually costing less than ₹5,000/- are fully depreciated in the year of addition.

| Asset Class | Estimated Useful Life |
|--------------------------|------------------------------|
| Computer & Accessories | |
| Servers & networks | 6 years |
| Desktops & laptops | 3 years |
| Office Equipments | |
| Mobile handsets | 3 years |
| Other equipments | 5 years |
| Power equipments | 10 years |
| Furnituren& fixtures | 10 years |
| Motorcar | 8 years |
| Electrical installations | 10 years |
| Intangible assets | 5 years |

Depreciation is not recorded on capital work-in-progress until construction and installation are complete and the asset is ready for its intended use.

vi Foreign Currency Transaction

Transactions in foreign currency are recorded at the original rate of exchange in force at the time transactions are effected. Exchange differences arising on settlement of foreign currency transactions are recognized in the Statement of Profit and Loss. Monetary items denominated in foreign currency are restated using the exchange rate prevailing at the date of the Balance Sheet and the resulting net exchange difference is recognized in the Statement of Profit and Loss. With a view to minimize the volatility arising from fluctuations in currency rates, the Company enters into foreign exchange forward contracts. Forward exchange contracts and other similar instruments that are not in respect of forecasted transactions are accounted for using the guidance in Accounting Standard ('AS') 11, 'The effects of changes in foreign exchange rates'. For such forward exchange contracts and other similar instruments covered by AS 11, based on the nature and purpose of the contract, either the contracts are recorded based on the forward rate / fair value at the reporting date, or based on the spot exchange rate on the reporting date.

vii Employee Benefits

i) Post-employment benefits and other long term benefit plans:

Payments to defined contribution schemes are expensed as incurred. For defined benefit schemes and other long term benefit plans, the cost of providing benefits is determined using

Notes forming part of Financial Statements



the Projected Unit Credit Method, with actuarial valuations being carried out at each balance sheet date. Actuarial gains and losses are recognized in full in the Statement of Profit and Loss for the period in which they occur. Past service cost is recognized immediately to the extent that the benefits are already vested, and otherwise is amortized on a straight line basis over the average period until the benefits become vested. The retirement benefit liability recognized in the balance sheet represents the present value of the defined benefit obligation as adjusted for unrecognized past service cost, as reduced by the fair value of scheme assets. Any asset resulting from this calculation is limited to the lower of the amount determined as the defined benefit liability and the present value of available refunds and / or reduction in future contributions to the scheme.

ii) Short Term Employee Benefits:

The undiscounted amount of short term employee benefits expected to be paid in exchange for the services rendered by employees is recognized as an expense during the year when the employee renders those services. These benefits include compensated absences such as leave expected to be availed within a year and bonus payable.

viii Borrowing Costs:

Borrowing costs attributable to the acquisition or construction of qualifying assets are capitalised as part of the cost of such assets. A qualifying asset is one that necessarily takes a substantial period of time to get ready for its intended use or sale. All other borrowing costs are charged to revenue.

ix Lease:

i) Finance Lease:

Assets taken on finance lease are accounted for as fixed assets at lower of present value of the minimum lease payments and the fair value and a liability is recognised for an equivalent amount. Lease payments are apportioned between finance charge and reduction in outstanding liability.

ii) Operating Leases:

Assets taken on lease under which all risks and rewards of ownership are effectively retained by the lessor are classified as operating lease. Lease payments under operating leases are xiv Earnings Per Share (EPS) recognised as expenses on straight line basis over the lease term.

X Taxes on Income

Income Taxes are accounted for in accordance with Accounting Standard (AS 22) on "Accounting for Taxes on Income". Tax expense comprises of current tax and deferred tax. Current tax is measured at the amount expected to be paid or recovered from the tax authorities using the applicable tax rates. Deferred taxes are recognised for future tax consequence attributable to timing difference between taxable income and accounting income, measured at relevant enacted / substantively enacted tax rates.

In the event of unabsorbed depreciation and carry forward losses, deferred tax assets are recognised only to the extent that there is virtual certainty supported by convincing evidence that sufficient future taxable income will be available to realise such assets. In other situations, deferred tax assets are recognised only to the extent that there is reasonable certainty that sufficient future taxable income will be available to realise these assets.

Minimum Alternate Tax (MAT) credit entitlement is recognized in accordance with the Guidance Note on "Accounting for credit

available in respect of Minimum Alternate Tax under the Income Tax Act, 1961" issued by The Institute of Chartered Accountants of India (ICAI). MAT credit is recognised as an asset only when and to the extent there is convincing evidence that the Company will be able to adjust against the normal income tax during the specified period. At each balance sheet date, the Company reassesses MAT credit assets and adjusts the same, where

Advance taxes paid and provisions for current income taxes are presented net in the balance sheet if arising in the same tax jurisdiction and where the entity intends to settle the asset and liability on a net basis.

xi Impairment of Assets

An asset is treated as impaired when the carrying cost of asset exceeds its recoverable value. An impairment loss is charged to the Statement of Profit and Loss in the year in which an asset is identified as impaired. The impairment loss recognized in prior accounting period is reversed if there has been a change in the estimate of recoverable amount.

III Provisions, Contingent Liabilities and Contingent Assets

Provisions involving substantial degree of estimation in measurement are recognised when as a result of past events there is a present obligation that can be estimated reliably and it is probable that there will be an outflow of resources. Contingent liabilities are not recognised, but are disclosed in the notes. Contingent assets are neither recognised nor disclosed in the financial statements.

xiii Cash and Cash Equivalents

The company considers all highly liquid financial instruments, which are readily convertible into known amounts of cash that are subject to an insignificant risk of change in value and deposits maturing within twelve months from the closing date are considered to be cash equivalents. Cash and cash equivalents consist of balances with banks which are unrestricted for withdrawal and usage.

Basic EPS are computed by dividing profit or loss attributable to equity shareholders of the Company by the weighted average number of equity shares outstanding during the period. Diluted EPS is computed by dividing the net profit attributable to the equity holders of the Company by the weighted average number of equity shares considered for deriving basic EPS and also the weighted average number of equity shares that could have been issued upon conversion of all dilutive potential equity shares.

xv Impact of COVID-19

The duration and impact of COVID 19 pandemic, as well as the outcome of the government and central bank measures, remains unclear as on the financial year end. Hence, it is not possible to reliably estimate the duration and severity of these consequences impacting the financial position and the results of the company for the future periods. As on the financial year end the company does not foresee any material uncertainties related to events and conditions that may cast significant doubt about the ability to continue as a going concern, however it will continue to closely monitor material changes in markets and future economic conditions.



| 2) Sha | re Capital | As at 31 st Mar 20 (₹) | As at 31 st Mar 19 (₹) |
|---------|--|---|--|
| (a) | Authorised Capital | | |
| | 7,50,00,000 equity shares of ₹ 10/- each | 75,00,00,000 | 75,00,00,000 |
| | 25,00,000 preference shares of ₹ 100/- each | 25,00,00,000 | 25,00,00,000 |
| | | 1,00,00,00,000 | 1,00,00,00,000 |
| | | 1,00,00,00,000 | 1,00,00,00,00 |
| (b) | logued subscribed & paid up | | |
| (b) | Issued, subscribed & paid up | 10 10 00 070 | 10 10 00 070 |
| | 1,31,28,207 equity shares of ₹ 10/- each fully paid up | 13,12,82,070 | 13,12,82,070 |
| | | 13,12,82,070 | 13,12,82,070 |
| | | | |
| (c) | Reconciliation of number of shares | | |
| | Shares outstanding at the beginning of the year | 1,31,28,207 | 1,31,28,207 |
| | Shares issued during the year | | |
| | Shares brought back during the year | | |
| | Shares outstanding at the end of the year | 1,31,28,207 | 1,31,28,207 |
| | | | |
| (d) | Rights, preferences and restrictions attached to equity shares. The Co | mpany has one class of | f equity shares having a |
| ` ' | ue of ₹ 10 each. Each shareholder is eligible for one vote per share held | | . equity enailed nating a |
| pai vai | ad of the dadri Each charcherder is digital for the total per charching | •• | |
| (e) | Details of shares held by shareholders holding more than 5% shares | | |
| (6) | IDBI Bank Ltd. (holding company) in no. equity shares of ₹ 10 each | 1 21 20 207 | 1 21 22 207 |
| | | 1,31,28,207 | 1,31,28,207 |
| | % of holding | 100% | 100% |
| | | | |
| 2) Dec | owen 9 Cumbro | A = = + 0.1 st M = = 0.0 (₹) | A = =1 01 st M == 10 (₹) |
| 3) Res | erves & Surplus | As at 31 st Mar 20 (₹) | As at 31 st Mar 19 (₹) |
| 3) Res | Balance in Statement in Profit and Loss | | |
| 3) Res | Balance in Statement in Profit and Loss Opening Balance | 43,20,79,434 | 34,37,17,612 |
| 3) Res | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss | 43,20,79,434 9,07,35,485 | |
| 3) Res | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend | 43,20,79,434 | 34,37,17,612 |
| 3) Res | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss | 43,20,79,434 9,07,35,485 | 34,37,17,612 |
| 3) Res | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend | 43,20,79,434 9,07,35,485 (1,96,92,311) | 34,37,17,612 |
| 3) Res | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) | 34,37,17,612 8,83,61,823 |
| | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) | 34,37,17,612 8,83,61,823 |
| | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 | 34,37,17,612 8,83,61,823 43,20,79,434 |
| | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31 st Mar 20 (₹) | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 |
| | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31 st Mar 20 (₹) 3,00,000 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 |
| | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31" Mar 20 (₹) 3,00,000 6,78,446 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 6,78,446 |
| | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31 st Mar 20 (₹) 3,00,000 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 |
| 4) Oth | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits (c) Employee benefits - OBST (Refer Note 21 b) | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31 st Mar 20 (₹) 3,00,000 6,78,446 9,78,446 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 6,78,446 15,75,697 |
| 4) Oth | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits (c) Employee benefits - OBST (Refer Note 21 b) | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31 st Mar 20 (₹) 3,00,000 6,78,446 9,78,446 9,78,446 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 6,78,446 15,75,697 As at 31 st Mar 19 (₹) |
| 4) Oth | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits (c) Employee benefits - OBST (Refer Note 21 b) er Current Liabilities (a) Unearned revenues | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31 st Mar 20 (₹) 3,00,000 6,78,446 9,78,446 9,78,446 45,44,402 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 6,78,446 15,75,697 As at 31 st Mar 19 (₹) 56,63,980 |
| 4) Oth | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits (c) Employee benefits - OBST (Refer Note 21 b) er Current Liabilities (a) Unearned revenues (b) Statutory liabilities | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31 st Mar 20 ₹ 3,00,000 6,78,446 9,78,446 9,78,446 45,44,402 2,92,16,223 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 6,78,446 15,75,697 As at 31 st Mar 19 (₹) 56,63,980 1,53,20,072 |
| 4) Oth | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits (c) Employee benefits - OBST (Refer Note 21 b) er Current Liabilities (a) Unearned revenues | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31 st Mar 20 ₹) 3,00,000 6,78,446 9,78,446 9,78,446 45,44,402 2,92,16,223 1,66,08,321 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 6,78,446 15,75,697 As at 31 st Mar 19 (₹) 56,63,980 1,53,20,072 8,30,297 |
| 4) Oth | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits (c) Employee benefits - OBST (Refer Note 21 b) er Current Liabilities (a) Unearned revenues (b) Statutory liabilities | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31 st Mar 20 ₹ 3,00,000 6,78,446 9,78,446 9,78,446 45,44,402 2,92,16,223 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 6,78,446 15,75,697 As at 31 st Mar 19 (₹) 56,63,980 1,53,20,072 |
| 4) Oth | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits (c) Employee benefits - OBST (Refer Note 21 b) er Current Liabilities (a) Unearned revenues (b) Statutory liabilities (c) Expenses payable | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31" Mar 20 (₹) 3,00,000 6,78,446 9,78,446 45,44,402 2,92,16,223 1,66,08,321 5,03,68,946 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 6,78,446 15,75,697 As at 31 st Mar 19 (₹) 56,63,980 1,53,20,072 8,30,297 2,18,14,349 |
| 4) Oth | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits (c) Employee benefits - OBST (Refer Note 21 b) er Current Liabilities (a) Unearned revenues (b) Statutory liabilities (c) Expenses payable | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31 st Mar 20 (₹) 3,00,000 6,78,446 9,78,446 As at 31 st Mar 20 (₹) 45,44,402 2,92,16,223 1,66,08,321 5,03,68,946 As at 31 st Mar 20 (₹) | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 6,78,446 15,75,697 As at 31 st Mar 19 (₹) 56,63,980 1,53,20,072 8,30,297 2,18,14,349 As at 31 st Mar 19 (₹) |
| 4) Oth | Balance in Statement in Profit and Loss Opening Balance (+) Transfer from balance in Statement of Profit and Loss (-) Proposed dividend (-) Tax on proposed dividend Closing Balance er Non-Current Liabilities (a) Creditors for expenses (b) Earnest money deposits (c) Employee benefits - OBST (Refer Note 21 b) er Current Liabilities (a) Unearned revenues (b) Statutory liabilities (c) Expenses payable | 43,20,79,434 9,07,35,485 (1,96,92,311) (40,47,812) 49,90,74,796 As at 31" Mar 20 (₹) 3,00,000 6,78,446 9,78,446 45,44,402 2,92,16,223 1,66,08,321 5,03,68,946 | 34,37,17,612 8,83,61,823 43,20,79,434 As at 31 st Mar 19 (₹) 5,97,251 3,00,000 6,78,446 15,75,697 As at 31 st Mar 19 (₹) 56,63,980 1,53,20,072 8,30,297 2,18,14,349 |

7) Property, Plant and Equipment

| | | Gross Block | | | | Depr | <u>Depreciation</u> | | Net Block | <u>ock</u> |
|-------------------------------------|-------------|-------------|------------|--------------|-------------|-----------|---------------------|-------------|-------------|-------------|
| Description | As at | Additions | Deletion/ | As at | As at | Additions | Deletion/ | As at | As at | As at |
| | 01/04/19 | | Adjustment | 31/03/20 | 01/04/19 | H | Adjustment | 31/03/20 | 31/03/20 | 01/04/19 |
| i) Tangible Fixed Assets | | | | | | | | | | |
| a) Information Technology Division | ivision | | | | | | | | | |
| Computer & Accessories | 1,33,07,957 | 7,92,283 | ! | 1,41,00,240 | 1,29,44,548 | 4,79,076 | ! | 1,34,23,624 | 6,76,616 | 3,63,409 |
| Office Equipment | 35,36,129 | 5,41,748 | ! | 40,77,877 | 33,51,353 | 1,88,095 | ! | 35,39,448 | 5,38,429 | 1,84,776 |
| Power Equipments | 2,66,615 | ! | ! | 2,66,615 | 2,66,607 | ! | ! | 2,66,607 | 80 | 8 |
| Furniture & Fixtures | 3,89,807 | 1,65,500 | | 5,55,307 | 3,75,422 | 50,146 | - | 4,25,568 | 1,29,739 | 14,385 |
| Motor Car | 20,02,698 | 17,46,632 | 20,02,698 | 17,46,632 | 17,48,928 | 2,08,071 | 19,31,297 | 25,702 | 17,20,930 | 2,53,770 |
| Electrical Installation | - | - | - | ! | - | - | - | - | - | - |
| b) Contact Centre Division | | | | | | | | | | |
| Office Equipment | 21,92,922 | 6,63,761 | - | 28,56,683 | 15,94,457 | 3,60,956 | - | 19,55,413 | 9,01,270 | 5,98,465 |
| Computer & Accessories | 2,44,05,487 | ! | ! | 2,44,05,487 | 1,46,44,774 | 31,81,971 | - | 1,78,26,745 | 65,78,742 | 97,60,713 |
| Electrical installation | 5,01,017 | - | ! | 5,01,017 | 3,58,667 | 55,907 | - | 4,14,574 | 86,443 | 1,42,350 |
| Furniture & fixtures | 4,34,517 | 77,000 | - | 5,11,517 | 4,31,622 | 79,856 | - | 5,11,478 | 39 | 2,895 |
| Total (i) | 4,70,37,149 | 39,86,924 | 20,02,698 | 4,90,21,375 | 3,57,16,378 | 46,04,078 | 19,31,297 | 3,83,89,159 | 1,06,32,216 | 1,13,20,771 |
| Previous year | 4,80,01,150 | 4,78,877 | 14,42,878 | 4,70,37,149 | 3,13,37,709 | 57,81,151 | 14,02,481 | 3,57,16,379 | 1,13,20,770 | 1,66,63,441 |
| ii) Intangible Fixed Assets | | | | | | | | | | |
| a) Information Technology Division | ivision | | | | | | | | | |
| Copy Rights | 24,500 | ! | ! | 24,500 | 24,500 | - | - | 24,500 | ! | ! |
| Software Licenses | 60,87,379 | 2,69,659 | | 63,57,038 | 56,06,701 | 4,53,757 | ! | 60,60,458 | 2,96,580 | 4,80,678 |
| Software - Inhouse Developed | 2,36,07,130 | | | 2,36,07,130 | 2,36,07,130 | 1 | - | 2,36,07,130 | | - |
| b) Contact Centre Division | | | | | | | | | | |
| Software Licenses | 1,94,69,400 | - | - | 1,94,69,400 | 1,23,06,084 | 24,01,998 | - | 1,47,08,082 | 47,61,318 | 71,63,316 |
| Total (ii) | 4,91,88,409 | 2,69,659 | ! | 4,94,58,068 | 4,15,44,415 | 28,55,755 | ! | 4,44,00,170 | 50,57,898 | 76,43,994 |
| Previous year | 4,64,07,409 | 27,81,000 | | 4,91,88,409 | 3,91,08,161 | 24,36,252 | | 4,15,44,413 | 76,43,996 | 72,99,248 |
| iii) Capital Work in progress | | | | | | | | | | |
| Intangible assets-Copy Rights | 27,400 | - | ! | 27,400 | ! | | ! | - | 27,400 | 27,400 |
| Intangible assets-Software licenses | 36,29,000 | | ! | 36,29,000 | ! | ! | ! | | 36,29,000 | 36,29,000 |
| Total (iii) | 36,56,400 | 1 | - | 36,56,400 | | 1 | ! | ! | 36,56,400 | 36,56,400 |
| Previous year | 27,27,400 | 37, 10,000 | 27,81,000 | 36,56,400 | | - | | - | 36,56,400 | 27,27,400 |
| Grand Total (i+ii+iii) | 9,98,81,958 | 42,56,583 | 20,02,698 | 10,21,35,843 | 7,72,60,793 | 74,59,833 | 19,31,297 | 8,27,89,329 | 1,93,46,514 | 2,26,21,165 |
| Previous year | 9,71,35,959 | 69,69,877 | 42,23,878 | 9,98,54,558 | 7,04,45,870 | 82,17,403 | 14,02,481 | 7,72,60,792 | 2,26,21,166 | 2,66,90,089 |



| | at 31 st Mar 20 (₹) | As at 31 st Mar 19 (₹) |
|---|---------------------------------------|--|
| Deferred Tax Asset | | |
| a) Provsion for Doubtful Debt | | 5,73,577 |
| b) Depreciation | 9,31,023 | 7,51,069 |
| | | |
| Less: Deferred Tax Liability | | |
| a) Provision of Gratuity | 28,49,268 | 20,73,168 |
| b) Provision of Leave Encashment | 6,04,289 | 8,25,856 |
| c) Provsion for Doubtful Debt | 6,75,512 | |
| Net Deferred Tax (Liability) / Asset | (31,98,046) | (15,74,378) |
| | | |
| 9) Long Term Loans & Advances (Unsecured) As | at 31 st Mar 20 (₹) | As at 31 st Mar 19 (₹) |
| Considered Good | | |
| a) Deposits | 52,72,000 | 49,47,002 |
| b) Prepaid | 18,37,468 | 19,87,050 |
| c) Tax Refund Due | 9,80,44,341 | 6,47,48,644 |
| ·, ······ | 10,51,53,809 | 7,16,82,696 |
| | 10,01,00,000 | 1,10,02,000 |
| 10) Other Non-Current Assets | at 31 st Mar 20 (₹) | As at 31 st Mar 19 (₹) |
| a) Bank deposits accounts, maturing after 12 months | 3,97,43,731 | 5,02,37,914 |
| b) Bank deposit lien marked against bank guarantee | 3,59,91,377 | 1,32,50,000 |
| c) Balance with government authorities | 52,35,133 | 52,35,133 |
| d) Accrued interest on long term fixed deposit | 57,06,759 | 7,53,942 |
| d) Accided interest off long term liked deposit | 8,66,77,000 | 6,94,76,989 |
| | 0,00,11,000 | 0,34,70,303 |
| 11) Trade Receivables (Unsecured) | at 31st Mar 20 (₹) | As at 31 st Mar 19 (₹) |
| a) Over six months from the due date | at or war 20 (t) | Ab at or ividi 10 (t) |
| Considered Good | 2,39,329 | 27,84,800 |
| Considered Doubtful | 5,90,000 | 32,73,800 |
| Less: Provision for doubtful receivables | (5,90,000) | (32,73,800) |
| b) Others | (5,90,000) | (32,73,800) |
| Considered Good | 0.41.07.227 | 7 40 00 604 |
| Considered Good | 9,41,97,337 | 7,40,90,604 |
| | 9,44,36,666 | 7,68,75,404 |
| 12) Cash & Bank Balances | at 31 st Mar 20 (₹) | As at 31 st Mar 19 (₹) |
| a) Cash and Cash Equivalent | at 31 Wai 20 (1) | AS at 31 Wal 19 (1) |
| i. Cash in Hand | | 223 |
| ii. In current account | 10,49,65,326 | 88,31,245 |
| | | |
| iii. In overdraft account debit balance (note below) | 204 | 1,036 |
| iv. Bank deposits accounts, maturing within 3 months | 6,15,17,835 | 5,55,90,974 |
| v. Bank deposits accounts, maturing within 3 months to 12 months | | 15,27,32,662 |
| h) Other heads belower | 24,13,71,770 | 21,71,56,140 |
| b) Other bank balances | | |
| i. Bank balances held in lien with bank guarantee | 4,08,28,419 | 9,52,12,731 |
| N | 28,22,00,189 | 31,23,68,871 |
| Note: Overdraft facilities availed from IDBI Bank with a limit of Rs. 5 Crores is secured against | iirst charge on current a | assets of the company for 1 |

Note: Overdraft facilities availed from IDBI Bank with a limit of Rs. 5 Grores is secured against first charge on current assets of the company for 1 year with a revolving facility to be renewed every year at yearly interest rate of MCLR (Y) + 270 bps p.a. (Present rate 11.35% p.a.)

| 13) Other Current Assets | As at 31 st Mar 20 (₹) | As at 31 st Mar 19 (₹) |
|---|--|--|
| Considered Good | | |
| a) Prepaid Expenses | | |
| i. Mediclaim Insurance | 17,27,687 | 14,14,150 |
| ii. Others | 11,51,618 | 18,44,509 |
| b) Deposits | 13,31,500 | 18,13,847 |
| c) Accrued Income | 11,73,29,020 | 6,26,18,740 |
| d) Accrued Interest on Short Term Fixed Deposits | 26,10,128 | 38,25,592 |
| e) Advance to Suppliers | 34,89,952 | 674 |
| f) Other Loans and Advances | 2,14,64,344 | 56,49,545 |
| (Includes employee advance, recoverables from customers, receivables from LIC, etc. | 14,91,04,248 | 7,71,67,057 |



| 14) Revenue from Operations | Year ended 31 st Mar 20 (₹) | Year ended 31 st Mar 19 (₹) |
|---|--|--|
| a) Sale of Products | 5,79,91,341 | 5,55,06,105 |
| b) Sale of Services | | |
| Information Technology Services | 60,57,55,513 | 54,90,20,857 |
| ii. Contact Centre Services | 30,59,97,090 | 27,69,46,185 |
| | 96,97,43,944 | 88,14,73,147 |
| | | |
| 15) Other income | Year ended 31st Mar 20 (₹) | Year ended 31 st Mar 19 (₹) |
| a) Interest Income | | 4 54 45 700 |
| i. On income tax refund | | 1,51,45,788 |
| ii. On fixed deposits | 2,05,61,660 | 1,54,73,190 |
| b) Profit / (Loss) on sale of fixed assets (net)c) Provisions written back / (written off) - net | 2,07,621 | (15,347) |
| d) Miscellaneous income | 4,30,429 | 4,46,399 11,588 |
| (includes liquidity damage claim, tender fees collections, prize money etc.) | 2,11,99,709 | 3,10,61,618 |
| | 2,11,33,103 | 0,10,01,010 |
| 16) Employee Benefits Expenses | Year ended 31st Mar 20 (₹) | Year ended 31st Mar 19 (₹) |
| a) Salaries and Allowances | 66,26,20,602 | 60,53,48,222 |
| b) Contribution to Provident and Other Funds | 4,41,91,875 | 3,52,48,314 |
| c) Staff Welfare Expenses | 5,34,29,430 | 5,27,11,236 |
| | 76,02,41,906 | 69,33,07,772 |
| | | |
| 17) Operation and Other Expenses | Year ended 31 st Mar 20 (₹) | Year ended 31st Mar 19 (₹) |
| a) Auditors' Remunaration | | |
| i. Statutory Audit Fees | 1,75,000 | 1,75,000 |
| ii. Certification Fees | 1,00,000 | 73,500 |
| iii. Other fees and out of pocket expenses | 2 10 706 | 3,02,521 |
| b) Bank Charges | 3,12,726 | 4,71,479 |
| c) Books & Periodicals d) Communication Charges | 29,681 54,62,609 | 14,887 45,62,330 |
| e) Directors' siting fees & other expenses | 6,04,826 | 3,33,016 |
| f) Donation | 0,04,020 | 5,00,000 |
| g) Electricity Charges | 60,70,350 | 59,18,300 |
| h) Facility Management Fees | 3,13,97,510 | 1,00,11,112 |
| i) Insurance charges | 3,49,427 | 4,16,373 |
| j) Legal & Professional Fees | 18,18,841 | 28,41,716 |
| k) Printing & Stationery | 22,66,334 | 20,97,155 |
| I) Promotional Expenses | 4,49,923 | 6,39,593 |
| m) Provision for Doubtful Debts | | 19,69,700 |
| n) Rates & Taxes | 10,51,491 | 34,26,194 |
| o) Rent - premises & Others | 1,06,65,559 | 92,40,000 |
| p) Repairs and Maintenance | 92,01,773 | 86,53,504 |
| q) Staff Recruitment Expenses | 40,41,332 | 25,82,762 |
| r) Subscription Fees | 40,13,665 | 21,46,052 |
| s) Training, Seminar and Conference Expenses | 5,14,462 | 6,40,345 |
| t) Travelling & Conveyance | 56,29,240 | 41,81,364 |
| u) Miscellaneous Expenses | 27,39,410 | 1,62,487 |
| | 8,68,94,158 | 6,13,59,391 |
| | at a second | ot - |
| 18) Earnings Per Share | Year ended 31 st Mar 20 (₹) | Year ended 31 st Mar 19 (₹) |
| a) Profit After Tax (in ₹) | 9,07,35,485 | 8,83,61,823 |
| b) Weighted No. of Equity Shares | 1,31,28,207 | 1,31,28,207 |
| c) Nominal Value of Equity Share (in ₹) d) Basic Earnings Per Share (in ₹) | 10 6.91 | 10 6.73 |
| Since there is no outstanding diluted shares during the year, there was no dilution to | | 0.73 |

20) Segment Reporting

The Company has identified business segment as the primary segment. Business segments have been identified in line with AS 17 taking into account the product and services offered to target customers globally, different risk and returns, the organisational



and the internal reporting systems. The Company operates only in domestic segment, as the export service is negligible. So there is no reportable geographical segment.

Revenue and expenses directly attributable to segments are reported under each reportable segment. Common expenses which are not directly identifiable to each reporting segment have been allocated to each reporting segment on the basis of associated revenues of the segment. All other expenses which are not attributable or directly allocable to segments have been disclosed under unallocable expenses.

| Year ended 31st March | I١ | Year | ended | 31st | March |
|--|----|------|-------|------|-------|
|--|----|------|-------|------|-------|

| I) Year ended 31 st March | Information | Control | Tetal | Information | Contest | Total |
|---|--------------|----------------|---------------|---|--------------|--------------------------------|
| Primary Segment: Business Segments | Information | Contact | Total 2019-20 | Information | Contact | Total |
| Business Segments | Technology | Centre | 2019-20 | Technology | Centre | 2018-19 |
| a) Segment Revenue | 66,37,46,854 | 30,59,97,090 | 96,97,43,944 | 60,45,26,962 | 27,69,46,185 | 88,14,73,147 |
| b) Segment Results | 4,90,68,478 | 9,57,67,519 | 14,48,35,997 | 4,27,31,453 | 10,00,66,104 | 14,27,97,557 |
| Less: Unallocable expenses | | | 5,01,80,853 | | | 4,78,04,051 |
| Add: Other income | | | 2,11,99,709 | | | 3,10,61,618 |
| Profit Before Tax | | | 11,58,54,853 | | | 12,60,55,124 |
| Less: Tax expense | | | 2,51,19,368 | | | 3,76,93,301 |
| Profit After Tax | | | 9,07,35,485 | | | 8,83,61,823 |
| | | | | | | |
| c) Segment Assets | | | | | | |
| i. Non-Current Assets | 33,62,301 | 1,70,27,813 | 2,03,90,114 | 33,11,475 | 2,60,96,741 | 2,94,08,216 |
| Unallocable Non-Current Asse | ets | | 19,07,87,209 | | | 13,43,72,634 |
| | | | 21,11,77,323 | | | 16,37,80,850 |
| ii. Current Assets | 6,25,79,616 | 3,21,39,877 | 9,47,19,493 | 10,92,76,852 | 3,89,27,189 | 14,82,04,041 |
| Unallocable Current Assets | | | 43,10,21,610 | | | 31,82,07,291 |
| | | | 52,57,41,103 | | | 46,64,11,332 |
| d) Segment Liabilities | | | | | | |
| i. Non-Current Liabilities | | | | | | |
| Unallocable Non-Current Liabi | lities | | 41,76,492 | | | 31,50,075 |
| | | | 41,76,492 | | | 31,50,075 |
| ii. Current Liabilities | 79,26,072 | 40,15,623 | 1,19,41,695 | 3,56,99,768 | 90,85,748 | 4,47,85,516 |
| Unallocable Current Liabilities | · | | 9,04,43,373 | | | 1,88,95,087 |
| | | | 10,23,85,068 | | | 6,36,80,603 |
| e) Other Information | | | | | | |
| Capital expenditure | 35,15,822 | 7,40,761 | 42,56,583 | 4,78,877 | 27,81,000 | 32,59,877 |
| ii. Depreciation | 13,79,145 | 60,80,688 | 74,59,833 | 13,51,423 | 68,65,980 | 82,17,403 |
| 20) Foreign Currency Transact | tions | | Vear er | nded 31 st Mar 20 ([§] | Year ende | ed 31 st Mar 19 (₹) |
| i) Earnings in Foreign C | | | icai ci | ided of Mar 20 (| () Icai chac | 01 Wai 10 (t) |
| a. Earnings from Info | | ology Services | | 99,83,81 | 9 | 1,50,59,745 |
| b. Reimbursement of | | negy connece | | | | 5,16,983 |
| | | | | 99,83,81 | 9 | 1,55,76,728 |
| ii) Expenditure in Foreig | n Currency | | | ,, | | ,, -, |
| a. Foreign Travelling | • | | | 1,52,60 | 0 | 76,308 |
| b. Subscription Fees | | censes | | 21,07,95 | | 14,36,047 |
| | | | | 22,60,55 | | 15,12,355 |
| | | | | ,_,_, | - | ,, |

21) Derivative Instruments

The company has NIL forward exchange contracts to buy as at March 31, 2020 (previous year value was US Dollar 3,360 with corrosponding cross currency value of ₹ 2.41 lakh).

22) Corporate Social Responsibility

a) Gross amount required to be spent during the year is ₹25,75,744/- (previous year NIL)

| b) Amount spent during the year: | | March 31, 2020 | | | March 3 | 1, 2019 |
|--------------------------------------|-----------|----------------|-----------|------|----------------|--------------|
| <u>Particulars</u> | Paid | Yet to be paid | Total | Paid | Yet to be paid | Total |
| I. Acquisition of asset for hospital | 14,40,075 | | 14,40,075 | | | |
| ii. Contribution to PM CARES Funds | 11,39,925 | | 11,39,925 | | | |
| | 25,80,000 | | 25,80,000 | | | |

The above amount has been disclosed under Miscellaneous expenses in the Operation & other expenses (Note 17u.)



23) Contingent Liabilities

- a) The Company has provided bank guarantee of ₹ 395.31 lakh to customers for its IT Projects. As at 31st March 2020, the contingent liabilities under these guarantees amounted to ₹ 395.31 lakh (previous corrosponding period ₹ 248.52 lakh).
- b) The company has contested and has appealed at higher bench against an order passed by the Jaipur High Court for a claim to pay compensation amounting to ₹ 4.28 lakh (previous corrosponding period ₹ 4.28 lakh) to one of the ex-employee of the erstwhile OBST vertical and expects favourable outcome. The company has made provision on estimated basis including the possible statutory dues. However the outcome to pay any further compensation to other ex-employees of the said OBST vertical cannot be ascertained and hence no separate provision, except the retiring benefits, has been made.

c) Claims for taxes on income:

Where the Company is in appeal:

- i) Income tax demands of ₹ 5,12,133 (previous corrosponding period ₹ 5,12,133) have been raised in respect of assessment completed for AY 2013-14 and AY 2014-15, arising from certain disallowances by the Income tax authorities. The Company has appealed against the Orders and based on merit, expects favourable outcome. Hence no provision against such demand is considered necessary.
- ii) Service tax authority put a demand of ₹83,64,562 (previous corrosponding period ₹83,64,562) including interest and penalty by disallowing certain CENVAT credit availed by the Company during the Service tax audit in respect of period from FY 2012-13 to FY 2017-18. This demand was reduced to ₹78,27,711/- by the Commissioner of Central Tax (Appeal). The company has appealed to CESTAT against the Orders and based on merit, expects favourable outcome. Hence no provision against such demand is considered necessary. However the company had paid ₹51.13 lakh under protest, which is reflected under other non-current assets.
- iii) Demand of VAT made by Sales tax authority amounting to ₹25,77,113 (previous corrosponding period ₹25,77,113) for the period from FY 2010-11 to FY 2015-16 has been contested and appeal to Deputy Commissioner of Sales tax. Based on merit, the Company expects a favourable outcome on the same. Hence no provision against such demand is considered necessary.

24) Capital Commitments

Estimated amount of partial contracts remaining to be executed on asset purchase and not provided for (net of advances) as on 31st March 2020 is ₹ 15.56 lakh (previous year ₹ 9.00 lakh)

25) Leases

The Company takes on lease office space under operating leases. The lease rentals towards operating lease agreements recognised in the Statement of Profit and Loss for the year is ₹106.11 lakh (previous year ₹92.40 lakh).

The future minimum lease payments and payment profile of the non-cancellable operating leases are as follows:

(in Rupees)

| Particulars | Year ended 31 st Mar 19 (₹) | Year ended 31 st Mar 18 (₹) |
|--|--|--|
| a) Not later than one year | 1,24,31,000 | 97,79,000 |
| b) Later than one year and not later than five years | 49,89,000 | 1,43,99,000 |
| c) Later than five years | | |
| | 1,74,20,000 | 2,41,78,000 |

26) Employee Benefit Plans

a) Employees Provident Fund

Both the employees and the Company make monthly contributions to the Provident Fund Plan equal to a specified percentage of the covered employee's salary. In case of Company's employees enrolled with the Employees' Provident Fund Organisation (EPFO) having Universal Account Number (UAN), the Government of India had paid the full employer's contribution to both EPF and EPS in respect of new employees under the guidelines of Pradhan Mantri Rojgar Yojana (PMRPY). For the remaining employees and the entire contribution in respect of all employees is contributed to the Government administered Employee Provident and Pension Fund. The interest rate payable to the beneficiaries every year is being notified by the Government. During the year, the Company has recognized expenses towards contributions to provident fund for ₹ 395.29 lakh, (previous year ₹ 302.92 lakh). During the year, the Company has availed the benefit of PMRPY for ₹ 16.13 lakh (previous year ₹ 17.63 lakh).

b) Gratuity Plan

The Company makes annual contribution to the Employee's Group Gratuity Assurance Scheme, administered by the Life Insurance Corporation of India ('LIC'), a funded defined benefit plan for qualifying employees. The scheme provides for lump sum payment to vested employees at retirement, death while in employment or on termination of employment based on completed years of service or part thereof in excess of six months. Vesting occurs on completion of five years of continuous service.



| following table sets out the status of the gratuity plan for: Particulars As at | March 31, 2020 (₹) | (in Rupees) As at March 31, 2019 (₹) |
|---|--------------------|---|
| i) Change in defined benefit obligation | | |
| Opening defined benefit obligation | 5,84,22,914 | 5,83,34,916 |
| Service Costs | | |
| Current Service | 94,49,929 | 1,10,46,446 |
| Past Service | | |
| Acturial Losses / (Gain) | | |
| Due to change in financial assumption | (85,88,795) | (70,87,386) |
| Due to Experience | 19,41,430 | (38,88,891) |
| Interest Costs | 45,45,303 | 45,90,958 |
| Benefits Paid | (41,73,192) | (45,73,129) |
| Closing Defined Benefit Obligation | 6,15,97,589 | 5,84,22,914 |
| ii) Change in the Fair Value of Assets | | |
| Opening fair Value of Plan Assets | 5,98,33,802 | 5,26,26,410 |
| Expected Return on Plan Assets | 46,55,070 | 41,41,698 |
| Acturial (Losses) / Gain | (4,66,704) | (1,94,717) |
| Contribution by Employer | 1,44,79,595 | 78,33,540 |
| Benefits Paid | (41,73,192) | (45,73,129) |
| Closinging fair Value of Plan Assets | 7,43,28,571 | 5,98,33,802 |
| iii) Net Liability / (Asset) Recognised in the Balance Sheet (i - ii) | | (14,10,888) |
| iii) Net Liability / (Asset) necognised in the balance Sheet (1 - ii) | (1,27,30,962) | (14,10,000) |
| iv) Expenses for the year | | |
| Service Costs | | |
| Current Service | 94,49,929 | 1,10,46,446 |
| Past Service | | |
| Interest on Defined Benefit Obligation | 45,45,303 | 45,90,958 |
| Expected return on Plan Assets | (46,55,070) | (41,41,698) |
| Acturial Losses / (Gain) | (61,80,661) | (1,07,81,560) |
| Total Included in Employment Expense | 31,59,501 | 7,14,146 |
| v) Actual Return on Plan Assets | | |
| Expected Return on Plan Assets | 46,55,070 | 41,41,698 |
| Acturial (Losses) / Gain | (4,66,704) | (1,94,717) |
| | 41,88,366 | 39,46,981 |
| vi) Category of assets - Insurer managed fund | 7,43,28,571 | 5,98,33,802 |
| Since the investments are held in the form of deposit with the LIC, these | | |
| cost value of assets and has been accordingly considered for the above | | |
| vii) Financial Assumptions as at the Valuation Date | | |
| Discount Rate | 6.83% | 7.78% |
| Rate of Increase in Compensation Levels of Covered Employees* | 5.00% | 7.00% |
| Attrition Rate | 2%-3% | 2%-3% |
| Expected Rate of Return on Plan Assets** | 6.83% | 7.78% |
| estimates of future salary increases considered in actuarial valuation tal | | |
| other relevant factors. **Expected rate of return on plan assets is bas | | - · |
| n expected to prevail over the estimated term of the obligation on the type | | |
| viii) Other Details | | |
| Number of Active Members | 1,459 | 1,294 |
| Monthly Salary for Active Members | 2,72,64,520 | 2,01,39,306 |
| Projected Panefit Obligation (PPO) | 2,72,04,320 | 2,01,39,300 5,84,22,014 |

6,15,97,589

5,84,22,914

80,39,041

Projected Benefit Obligation (PBO)

Expected Contribution for Next Twelve Months to Gratuity Funds



27) Related Party Disclosure

a) Names of Related Parties

Nama

i) Ultimate Holding Company

Life Insurance Corporation of India (w.e.f. January 21, 2019)

ii) Holding company (Control Exists)

IDBI Bank Limited

iii) Group Companies

IDBI Asset Management Limited

IDBI Capital Markets & Securities Limited

IDBI Federal Life Insurance Company Limited

IDBI Trusteeship Services Ltd

IDBI MF Trustee Company Limited

iv) Key Management Personnel (KMP)

| INAME | Designation | <u>nemarks</u> |
|--------------------------|---------------------------|--|
| Surajit Subhasranjan Roy | Managing Director and CEO | w.e.f. August 8, 2019 |
| K. R. Murali Mohan | Managing Director and CEO | on deputation from IDBI Bank upto May 31, 2019 |
| A. Praveen Kumar | Chief Executive Officer | w.e.f. June 1, 2019 upto August 7, 2019 |
| Samik Bandyopadhyay | Chief Financial Officer | w.e.f. January 1, 2019 |
| Dinyar Sutaria | Chief Financial Officer | upto December 31, 2018 |
| Ritesh Kumar Jain | Company Secretary | |

Romarke

b) Details of Transactions with Relationship wise Related Parties

(in Rupees)

| • | neialionship wise neialeu Fariles | | (in Rupees) |
|---|--|--------------------|---------------------------|
| Nature of Transactions | Name of the Related Party and Relationship Year end | led March 31, 2020 | Year ended March 31, 2019 |
| Earnings from Information | Ultimate Holding Company | | |
| Technology Services | Life Insurance Corporation of India | 3,00,000 | Not Applicable |
| | Holding Company | | |
| | IDBI Bank Limited | 51,33,51,401 | 46,09,31,094 |
| | Group Companies | | |
| | IDBI Asset Management Limited | 83,49,000 | 84,24,000 |
| | IDBI Capital Markets & Securities Limited | 1,90,00,000 | 1,90,00,000 |
| | IDBI Federal Life Insurance Company Limite | ed 3,34,30,402 | 3,32,19,468 |
| Earnings from National Contact Centre Services | Holding Company IDBI Bank Limited Group Companies | 14,31,92,500 | 13,43,65,000 |
| | IDBI Capital Markets & Securities Limited | 56,63,775 | 80,44,685 |
| Earnings from Product Sale | Holding Company IDBI Bank Limited Group Companies | 92,24,000 | 47,70,100 |
| | IDBI Asset Management Limited | 1,18,750 | 3,56,250 |
| | IDBI Federal Life Insurance Company Limite | ed 4,08,248 | 17,00,000 |
| Interest Income | Holding Company IDBI Bank Limited | 2,05,61,660 | 1,54,73,189 |
| Payments for Employee Costs | Ultimate Holding Company | | |
| (incl. retirement benefits, gift card purchas | e) Life Insurance Corporation of India | 1,83,44,718 | 1,01,42,185 |
| | Holding Company IDBI Bank Limited Key Management Personnel (KMP) | 23,33,850 | 26,61,750 |
| | Short Term Employment Benefits | 1,23,76,726 | 93,87,065 |
| | Contribution to Funds | 7,70,222 | 4,46,939 |
| | Other Benefits | 1,72,332 | 1,06,127 |
| Reimbursement of Expenses | Holding Company IDBI Bank Limited Group Companies | 62,83,410 | 76,34,014 |
| | IDBI Asset Management Limited | 22,500 | 45,000 |
| | IDBI Capital Markets & Securities Limited | 3,02,140 | 1,34,100 |
| Finance Costs | Holding Company IDBI Bank Limited | 34,716 | 3,068 |
| Other Expenses | Holding Company IDBI Bank Limited | 3,12,726 | 4,70,830 |
| • | | | · |



c) Balances Remain with Relationship wise Related Parties

| Outstanding Balances | Name of the Related Party and Relationship | As at 31 st Mar 20 (₹) | As at 31 st Mar 19 (₹) |
|----------------------|---|-----------------------------------|-----------------------------------|
| Trade Receivables | Holding Company IDBI Bank Limited | 4,97,93,810 | 98,17,277 |
| | Group Companies | | |
| | IDBI Asset Management Limited | 2,80,250 | |
| | IDBI Capital Markets & Securities Limited | 8,44,292 | 7,88,146 |
| | IDBI Federal Life Insurance Company Limited | 11,07,451 | 1,21,20,429 |
| Bank Balances | Holding Company IDBI Bank Limited | 35,79,35,093 | 37,58,55,526 |
| Trade payables | Ultimate Holding Company | | |
| | Life Insurance Corporation of India | 1,83,44,718 | 23,08,645 |
| | Holding Company | | |
| | IDBI Bank Limited | | 3,86,763 |
| Other Current Assets | Ultimate Holding Company | | |
| | Life Insurance Corporation of India | 18,35,004 | 8,11,578 |
| | Holding Company | | |
| | IDBI Bank Limited | 8,72,42,543 | 4,95,62,025 |
| | Group Companies | | |
| | IDBI Asset Management Limited | 6,95,750 | 1,18,750 |
| | IDBI Capital Markets & Securities Limited | 7,15,500 | 6,67,920 |
| | IDBI Federal Life Insurance Company Limited | 35,92,296 | 9,52,000 |
| Unearned Revenues | Holding Company IDBI Bank Limited | 1,05,561 | |
| | Group Companies | | |
| | IDBI Federal Life Insurance Company Limited | 4,37,210 | 1,22,462 |

28) Disclosure required under section 22 of Micro, Small and Medium enterprises Development Act, 2006

| i) Amount due to Vendors | 13,817 | 7,85,547 |
|---|--------|----------|
| ii) Principal amount Paid (includes unpaid beyond the appointed date) | | |
| iii) Interest due and Paid / Payable for the year | | |
| iv) Interest Accrued and Remaining Unpaid | | |

Due to Micro, Small and Medium enterprise have been determined to the extent such parties have been identified on the basis of Information Collected by the Management

29) Material events after Balance Sheet date

There is no significant event after reporting date which requires adjustments or disclosure to the financial statements. Balances of receivables, payables, loans and advances are taken as per books.

30) Previous year / period figures have been regrouped / reclassified wherever necessary to correspond with the current years / period classification / disclosure.

31) Approval of financial statements

The financial statements were approved for issue by the Board of Directors on May 21, 2020.

As per our report attached For Jain Tripathi & Co. Chartered Accountants For and on behalf of the Board of Directors

Firm registration No.: 103979W

Sd/-D. P. Tripathi Partner Membership No.: 013593

Membership No., 010090

Place: Mumbai Date: May 21, 2020 Sd/- Sd/- Sd/Surajit S. Roy Rakesh Sharma
Managing Director & CEO Chairman

Sd/- Sd/-Ritesh Kumar Jain Samik Bar

Ritesh Kumar Jain Samik Bandyopadhyay Company Secretary Chief Financial Officer

I-RECON PA-DSS certified by





We are pleased to announce that our Enterprise Wide Reconciliation and Settlement System (i-Recon) has been PA-DSS certified.



The globally applicable Payment Application Data Security Standard (PA-DSS) contains security guidelines for the development of payment applications that store, process or transfer card data during the payment process. The use of PA-DSS certified payment applications can considerably reduce the risk of data theft.

PA-DSS also makes it easier for companies to comply with the security guidelines defined in the Payment Card Industry Data Security Standard (PCI DSS).

The use of certified payment applications contributes to the reduction of the risk of card data theft. PA-DSS supports solution providers with the development of new payment applications and helps merchants reach compliance according to PCI DSS (Payment Card Industry Data Security Standard).







Intech is a professionally managed company, with over 1200+ qualified and experienced experts from Banking and Technology domain. We explore and understand the emerging technologies and identify changing business requirements. We also assimilate new technologies to develop Innovative Solutions and Services.

PRODUCTS & SERVICES

i-Recon

(Enterprise wide Reconciliation & Settlement System)

i-NACH

(National Automated Clearing House)

PFMS

(Public Financial Management System)

i-RTMS

(Real Time Monitoring System)

Abhay

(Card Limit Controller App)

i-BUS

(Mini Enterprise Service Bus)

i-VAULT

(Aadhaar Data Vault)

i-AML

(Anti Money Laundering Solution)

i-AMS

(Audit Management System)

i@Connect[®]

(Middleware for RTGS / NEFT / SFMS / SWIFT)

i-OMS

(Off-site Monitoring System)

i-CCM

(Currency Chest Management)

i-LMS

(Locker Management System)

i-IRAC

(NPA Management Solution)

IT Services

Data Center Setup & Management

Contact Center Services

Training & Certification

Software Testing

Manpower Supply Services

WhatsApp Banking

Board Meeting Automation Solution

Registered Office:

IDBI Intech Ltd. IDBI Bidg., Plot No. 39-41, Sec 11, CBD Belapur, Navi Mumbai 400614, Maharashtra, India.

Development Centres:

<u>Chennai</u> IDBI Intech Ltd. Khivraj Complex, Nandanam, Chennai, Tamilnadu, India. | <u>New Delhi</u> IDBI Intech Ltd. 51 / 3, Desh Bandhu Gupta Road, Karol Bagh, Opp. Khalsa College, New Delhi, India. | <u>Hyderabad</u> IDBI Intech Ltd. 2nd floor, IIT junction, Gachibowli, Hyderabad, Telengana, India. | Pune IDBI Intech Ltd. 1548 / B, Saiprabha, Sadashiv Peth, Pune, Maharashtra, India.

For enquiries on our offerings, Please get in touch with our Business Development Team:

Email: business.solutions@idbiintech.com | Tel: +91-22 39148000 | Mobile: +91-91527 81613 | Website: www.idbiintech.com