IDBI BANK Deals n Delight Portal Points Redemption Process

The IDBI BANK Deals n Delight portal offers multiple ways for customers to redeem their points. This presentation outlines the step-by-step process for redeeming points on IDBI BANK Deals n Delight Customer Portal. Ensuring a smooth and easy process for customers redeeming their reward points



Step 1 Logging into the Portal



Customer Portal Access and Verification

Visit the IDBI BANK Deals n Delight Customer Portal Enter your **Customer ID**. An OTP will be sent to the registered mobile number for security purposes. Enter the OTP to proceed.

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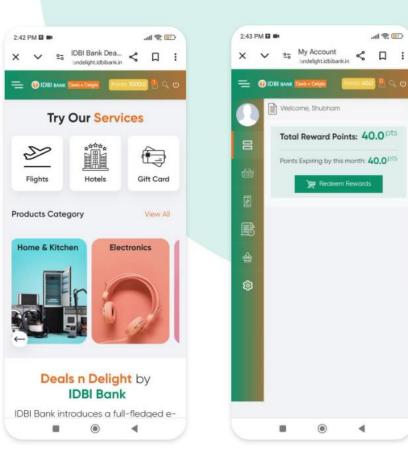
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Step 2 Accessing Points Information



Checking Points and Account Details

Once logged in, click on the Points section located in the top-right corner to visit the user's account. Here, customers can check their Total Reward Point and view the expiry dates of their points to avoid loss



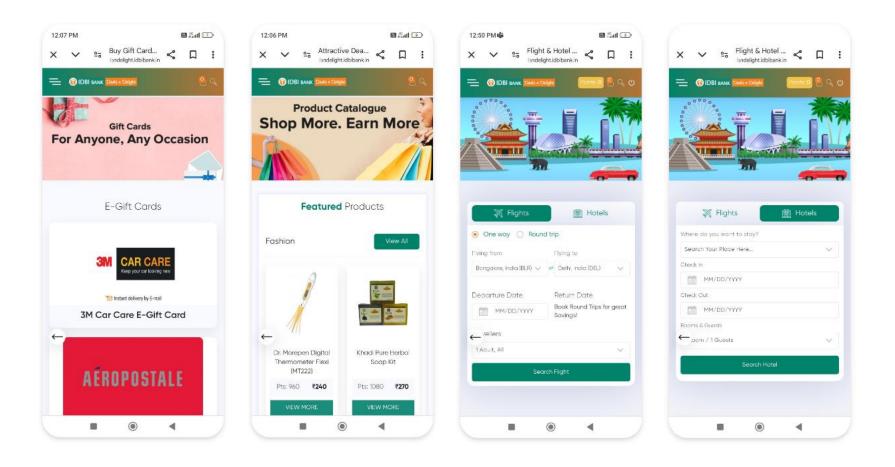


Step 3 Exploring Redemption Options



Available Redemption Choices

Customers have multiple ways to redeem points - Product Catalogue, E-vouchers, Flights, Hotels, Gift Cards





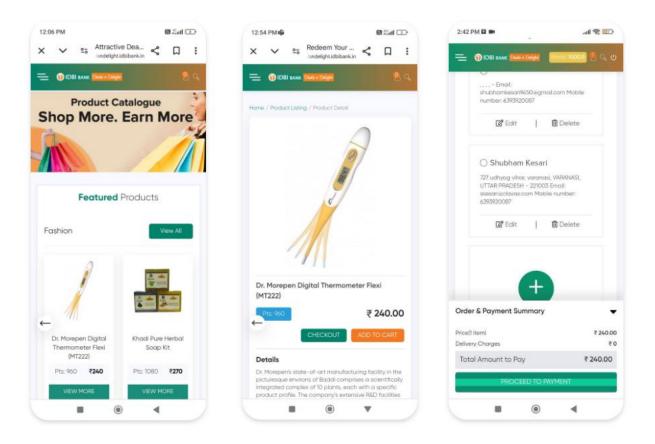
Step 4 Selecting and Checking Out a Product

For this process, we will focus on redeeming points from the Product Catalogue



Choosing and Purchasing a Product from the Catalogue

Navigate to the **Product Catalogue** and browse through the available **featured products**. Once a desired product is found, click Add to Cart or proceed with the **Checkout** page. Choose a **delivery address** from the saved addresses or add a new one





Step 5 Payment with Reward Points



Payment and Order Confirmation

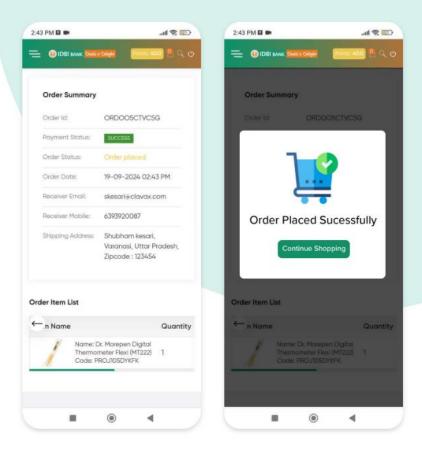
At the payment stage, customers can select from multiple payment options. For this process, choose **Deals n Delight Reward Points** to complete the purchase. After reviewing the order details, a final OTP will be sent to the registered mobile number for confirmation. Enter the OTP to complete the transaction and finalize the order.

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Successful Order Placement

Once the OTP is entered, the order is successfully placed. A confirmation screen will be displayed, showing the order summary and delivery details.





Explore Offers and Earn More Points

Visit the <u>Offers Page</u> to explore exciting deals. Actively engage with the platform and maximize your points earning potential

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Easy and Rewarding!

Redeeming points on the IDBI BANK Deals n Delight portal is a quick and easy process

START REDEEMING YOUR POINTS TODAY!

