

IDBI Bank Ajio offer (Terms & Conditions)

Offer Construct

Card Type	Offer	Duration	Validity
IDBI Bank Debit & Credit Cards	10% Instant Discount up to ₹500/- on minimum order value of Rs. ₹2499/-	March 31, 2023	Valid once per card, per month during the offer period

Terms & Conditions

- The maximum discount availed with an eligible IDBI Debit & Credit card is capped at Rs. 500 during the Term of the Offer.
- The Instant Discount offer cannot be combined with any other promotion offered by AJIO and/or IDBI Bank.
- The maximum instant discount that can be availed under this Instant Discount Offer is Rs. 500.00 on Debit card/Credit card.
- If the User who has availed the Instant Discount Offer, return all or part of the Specified Products purchased by them on the Platform, such that the value of their order falls below Rs. 2,499.00, they will not be eligible for return of purchased Specified Products. All products returned by the User shall be entertained solely as per AJIO's prevailing product return policy.
- If User faces any issue(s) while availing the Instant Discount Offer, the User may contact IDBI Bank at Mail ID customercare@idbi.co.in or Customer care No:- 1800 209 4324, and/or AJIO at <https://www.ajio.com/selfcare>.
- AJIO and/or IDBI BANK reserves the right to disqualify any transaction or extend, cancel, discontinue, prematurely withdraw, change, alter or modify this Instant Discount Offer or any part thereof including the eligibility criteria and other pertinent terms and conditions at their sole discretion at any time as may be required including in view of business exigencies and/or changes by a regulatory authority and/or statutory changes and/or any reasons beyond their control and the same shall be binding on the User without any prior notice to the User.
- The Instant Discount Offer shall also be subject to such additional terms and conditions as AJIO may notify from time to time.
- Participation to this Instant Discount Offer is purely voluntary.
- This Instant Discount Offer is for a limited period and can be withdrawn by AJIO at any point of time, including after it has been announced.
- AJIO do not assume any liability whatsoever arising out of this Instant Discount offer. Maximum liability of AJIO is limited only to the value of the minimum billing amount of the Instant Discount offer.
- Instant Discount Offer is subject to discontinuation or revocation in cases of fraudulent/ suspicious transaction or if there are any technical glitches or force majeure conditions as determined solely by AJIO and may disqualify any User from getting the benefits of this Instant Discount offer.
- AJIO will not be liable for any loss (including, without limitation, direct, indirect, special or consequential loss or loss of profits) expense or damage which is suffered or sustained in connection with this Instant Discount offer including any loss incurred as a result of any delay and/or failure to perform any obligation to the Users that is caused by:
 - Technical problems of any kind which may limit or prevent any person's participation in this Instant Discount Offer;
 - Any loss or damage arising from or in connection with the allocation or enjoyment of discount;
 - Any other events beyond AJIO's control that may cause the promotion to be disrupted or corrupted or may lead to loss of, or damage to, the User.
- AJIO (including employees, directors) shall not be liable or held responsible for any inactivated IDBI Bank credit card or debit card, any lack or lapse in any communication on account of failure or delay by any of the internet, telecom, sms and emails service providers.
- User hereby agrees to indemnify and keep AJIO harmless against all damages, liabilities, costs, expenses, claims, suits and proceedings that may be suffered by AJIO as a consequence of (i) violation of the terms and conditions by the User; (ii) violation of applicable laws; (iii) any action or inaction resulting in willful misconduct or negligence on the User's part.
- User agrees that, these terms shall be governed by and construed in accordance with the laws of India and courts at Mumbai, Maharashtra shall have exclusive jurisdiction to decide over any controversy arising out of this Instant Discount Offer.

General Terms & Conditions

- The offer is brought to you by IDBI Bank and any participation in the offer is voluntary.
- Tax liability, if any, to be borne by the Cardholder.
- IDBI Bank shall not be responsible for guarantee delivery of SMS/Emails to the customer and shall not be liable for non-delivery of the same arising due to mobile network issues, DND activation by customers, and personal email settings of customer.
- Regular IDBI Bank Debit & Credit Card Terms and Conditions apply. IDBI Bank reserves the right to alter any of the terms and conditions of the offer or to withdraw the offer completely at any time without prior notice.
- IDBI Bank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered as a result of availing the Offers.
- The offer is subject to force majeure events.
- The participation in the program shall constitute deemed acceptance by the Cardholder of all the terms and conditions governing the offer/ program.
- IDBI Bank does not warrant, represent or guarantee the quality of goods / services availed by the customers.
- The offer is valid on selected products
- IDBI Bank Debit & Credit Cardholders irrevocably agree and acknowledge that IDBI Bank makes no guarantee or warranty that the participating Merchants shall honour the offer.
- Accordingly, IDBI Bank Debit & Credit Cardholders shall not make any claim or seek compensation against IDBI Bank in relation to any loss, damage, expense suffered in relation to non-fulfillment by the participating Merchants under this program.
- Any dispute as regards the quality of the products and services are to be taken by Cardholder directly with AJIO.
- IDBI Bank reserves the right to disqualify any customers from the benefits of this offer inter alia for events like unusual transaction pattern that may indicate collusion between merchant and cardholder, recycling of funds via wallets/fund transfers, business expenses solely or any cases of charge back.
- IDBI Bank at its sole discretion can decide cardholders who can avail these offers. The decision of IDBI Bank will be considered as final and binding for rewarding the customers/employees.
- In all matters relating to the offer/Program, the decision of IDBI Bank shall be final and binding in all respects.
- IDBI Bank reserves the right at any time without prior notice to add, alter, modify, all or any of these terms and conditions or replace, wholly or in part, this Offer by any other Offer, whether similar to this offer or to withdraw it altogether without giving prior notice.
- The terms and conditions of the program shall be in addition to and not in substitution/derogation to the primary terms and conditions governing the card and shall at all times be read along with terms of the Card member Agreement and such other terms and conditions that the Bank may deem appropriate in its sole discretion. Any irreconcilable contradiction between the terms and conditions contained herein and the Card member Agreement, then terms of the Card member Agreement to prevail the present conditions.
- Any disputes arising out of this offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.