



Bill Registration Process through IDBI Net Banking

1. Login to IDBI Bank net Banking from IDBI Bank website - <https://www.idbi.com>

The screenshot shows the IDBI Bank login page in a Windows Internet Explorer browser. The URL is <https://inet.idbibank.co.in/corp/BANKAWAY?Action=NetUserInit.001=Y&AppSignonBankId=IBK1&AppTyp>. The page features the IDBI Bank logo and a security warning: "BEWARE! DO NOT reply to any fraudulent phishing emails purportedly sent by IDBI Bank or other authorities asking for your Login ID, Password(s), account details etc. for registration of OTP feature or for any other reason. With effect from December 1, 2017, cert". Below the warning is a "FAQ's on Login issues" section with a "Personal Banking" login form. The form includes fields for "Customer ID" and "Password", a "Start In" dropdown menu, and a "Login" button. To the right of the form is a "Virtual Keypad (Only for Password)" for enhanced security. Below the login form are links for "Generate Online Password / Forgot Password / Modify Transaction Limit", "View Demo | Know more | Register", and "Apply Now for Bank products". A "Security Information" section provides details on account security, including a note about phishing and a list of recommendations: 1. Register your Mobile number with us and get SMS Alerts to keep track of high value card & net banking transactions in your account. 2. Avoid doing net banking transactions from Cyber Cafes. 3. Use the Virtual Keypad for enhanced security while keying in your net banking passwords. A "Safe Internet Banking (Do's & Don'ts)" link is also present. At the bottom, "Recommended minimum software requirements" are listed: Web Browsers - Internet Explorer, Mozilla Firefox, Google Chrome, Safari, Netscape; Operating System - Windows XP (Service Pack 3 only), Windows 7 and above.

2. Post login click on "Bills" Tab to check the sub options available under the bills menu option. Next click on "View Billers / Register for a new Biller".

The screenshot shows the IDBI Bank Bills menu page. The user is logged in as "Mr. RITISH KUMAR PISHRA" and the last login was on "Jan 30, 2018 2:48 PM". The page has a navigation bar with icons for Accounts, Bills, Cards, Transfers, Investments, Demat, and Recharge. The "Bills" menu is expanded, showing options: "Pay to registered payment biller", "Scheduled Payments for payment biller", "Pending Presentment Bills", "[Pending Payment - (0) Awaiting Acceptance - (0)]", "View Billers / Register for a new biller", "Your registered billers", "View past payments", "View Rejected Bills", and "Online Tax Payments". A note at the bottom states: "Note :- Bill payments through i-netbanking are subject to a default limit of Rs.50,000/- per day or the enhanced limit, if applied for by the customer."

3. In the next page, two options are available as :-

a) Non-Presentment Billers :- Under this mode of bill payment, bills are not presented on Internet banking. Customers can pay any amount in favor of the biller or based upon the physical bill received at home the payment may be made. Customers can make a payment as soon as they register (one time registration) their consumer / biller related details.

b) Presentment Billers :- Under this mode of bill payment, the bills can be viewed on Internet banking before making the payment. This is in addition to the physical bills received by the Customers through normal mode. Customers have to register themselves for each biller for which they want to avail the facility. Registration is a one-time process. The bills are electronically presented through Internet Banking from the next billing cycle onwards by the utility. Customer can also set a standing payment instruction with an upper limit and the bills under this limit will get paid automatically from the account. Customer is alerted by email about the bill due date and the bills get paid on the due date from the account.



Accounts Bills Cards Transfers Investments Demat Recharge

Bills > Register New Biller

Non Presentment Billers

Presentment Billers

Back

4. Under non - presentment biller, click on "Search" button and browse through the billers across pages to identify the biller which is to be registered for.



Accounts Bills Cards Transfers Investments Demat Recharge

Bills > Register New Biller > Add Non-Presentment Biller

Biller Name

City

State

Country

Business Category

Search Back

5. Select the biller and click on it for the registration process.



Windows Internet Explorer provided by IDBI BANK LTD

Welcome : Mr. KETISH KUMAR PISHRA.
Last Login : Jan 30, 2018 2:46 P.M.

Accounts Bills Cards Transfers Investments Demat Recharge

Bills > Register Biller > List of Non - Presentment Billers

Name of the Biller	Address1	Address2	Address3
VODAFONE (GUJARAT)	601, SAKAR & ELLSBRIDGE	AHMEDABAD	ELLSBRIDGE
VODAFONE (KARNATAKA)	HUTCH ESSAR SOUTH LIMITED	PRESTIGE BLUE CHP BLOCK I	NO. 9, HOSUR ROAD
VODAFONE (KOLKATA)	CONSTANTIA OFFICE COMPLEX,	4TH FLOOR	11, DR U N BRAHMACHARI ROAD
VODAFONE (MAHARASHTRA & GOA)	BPL MOBILE CELLULAR LTD	BPL CENTRE, 42, HRABAU	SHUKRAWAR PETH
VODAFONE (MUMBAI)	VODAFONE ESSAR LTD.	STANROSE HOUSE,	NEW PRABHADEVI ROAD,
VODAFONE (UP EAST)	205-206, CHINTELS HOUSE	16, STATION ROAD	LUCKNOW

Note : Click on the Name of the biller to register the biller

Previous Back

6. Enter the bill details as per the information sought for the particular biller & click on "Add" button.



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Welcome : Mr. KETISH KUMAR PISHRA.
Last Login : Jan 30, 2018 2:46 P.M.

Accounts Bills Cards Transfers Investments Demat Recharge

Bills > Register Biller > Add Biller

Biller Name: VODAFONE (MUMBAI)
 Address: VODAFONE ESSAR LTD, STANROSE HOUSE,
 Area: NEW PRABHADEVI ROAD, City: MUMBAI State: MAHARASHTRA
 Country: INDIA
 Zip Code: 400 025
 Consumer Code Details:
 Mobile Number:
 Relationship No:
 Customer Name:

Add Back



Windows Internet Explorer provided by IDBI BANK LTD

Welcome : Mr. KETISH KUMAR PISHRA.
Last Login : Jan 30, 2018 2:46 P.M.

Accounts Bills Cards Transfers Investments Demat Recharge

Bills > Register Biller > Add Biller

Biller Name: VODAFONE (MUMBAI)
 Address: VODAFONE ESSAR LTD, STANROSE HOUSE,
 Area: NEW PRABHADEVI ROAD, City: MUMBAI State: MAHARASHTRA
 Country: INDIA
 Zip Code: 400 025
 Consumer Code Details:
 Mobile Number: 9999999999
 Relationship No: 123456789123456789
 Customer Name: ABCD

Add Back

7. Enter the cust id & transaction password to register the biller.



Bills > Add Payment Biller > Confirm Transaction

Confirm Transaction

Enter your Id

Enter your Transaction Password

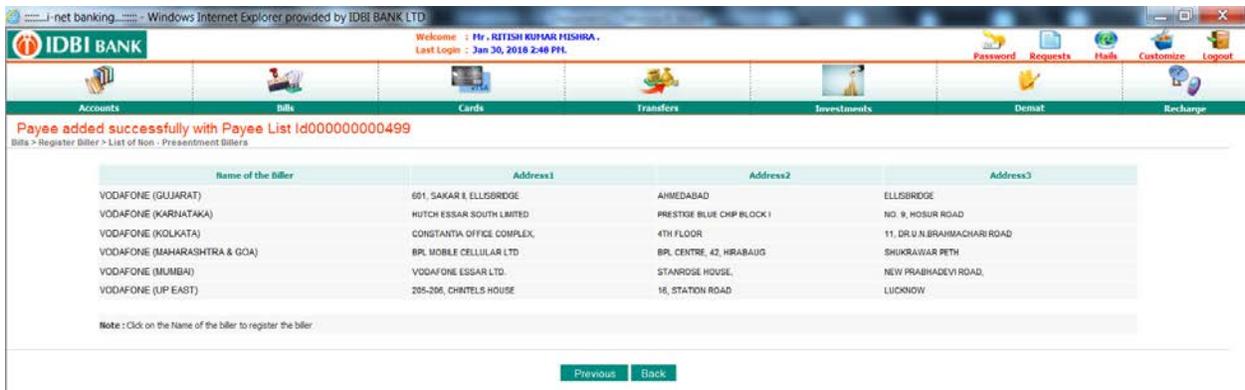
[Click here to use Virtual Keypad](#)

Disclaimer
 (BBI directive CSID/RPS/6059/20_41.01/2009-10 dated 19th January 2010)

- Our Bank does not ask for the details of your Account/PIN/Password. Therefore any one pretending to be asking you for information from the Bank/technical team may be fraudulent entities, so please beware. You should know how to operate Net transactions and if you are not familiar you may refrain from doing so. You may seek the Bank's guidance in this regard. The Bank is not responsible for Online transactions going wrong.
- We shall also not be responsible for wrong transactions and wanton disclosure of details by you. Viewing option and transactions option on the net are different. You may exercise your option diligently.

[Confirm](#) [Back](#)

8. On successful addition of a biller, confirmation message is displayed.



Payee added successfully with Payee List Id000000000499

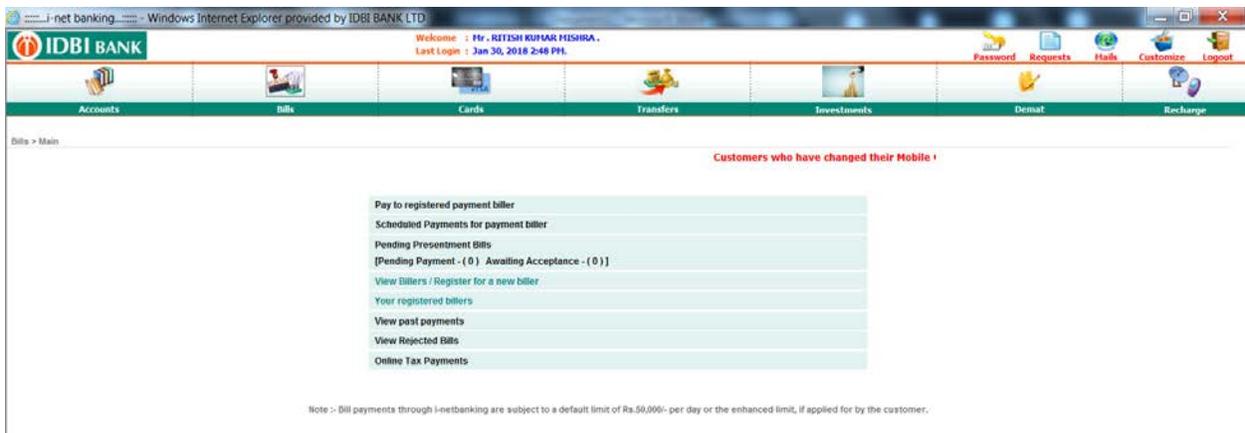
Bills > Register Biller > List of Non - Presentment Billers

Name of the Biller	Address1	Address2	Address3
VODAFONE (GUJARAT)	601, SAKAR E, ELLSBRIDGE	AHMEDABAD	ELLSBRIDGE
VODAFONE (KARNATAKA)	HUTCH ESSAR SOUTH LIMITED	PRESTIGE BLUE CHP BLOCK I	NO. 9, HOSUR ROAD
VODAFONE (KOLKATA)	CONSTANTIA OFFICE COMPLEX,	4TH FLOOR	11, DR. U. N. BRAMACHARI ROAD
VODAFONE (MAHARASHTRA & GOA)	BPL MOBILE CELLULAR LTD	BPL CENTRE, 42, HRABAUIG	SHUKRAWAR PETH
VODAFONE (MUMBAI)	VODAFONE ESSAR LTD.	STANROSE HOUSE,	NEW PRABHADVI ROAD,
VODAFONE (UP EAST)	205-206, CHINTELS HOUSE	16, STATION ROAD	LUCKNOW

Note : Click on the Name of the biller to register the biller

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9. Click on "Your Registered Biller" to check the bill details which have been registered.



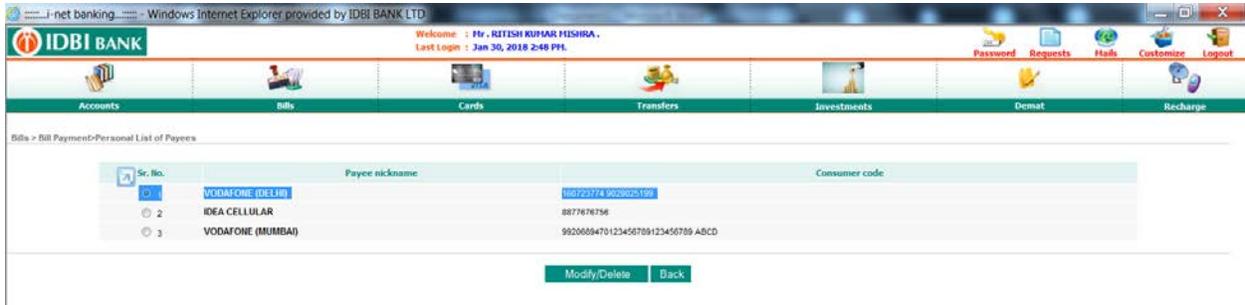
Bills > Main

Customers who have changed their Mobile :

- Pay to registered payment biller
- Scheduled Payments for payment biller
- Pending Presentment Bills
- [Pending Payment - (0) Awaiting Acceptance - (0)]
- [View Billers / Register for a new biller](#)
- Your registered billers
- [View past payments](#)
- [View Rejected Bills](#)
- [Online Tax Payments](#)

Note :- Bill payments through i-netbanking are subject to a default limit of Rs.50,000/- per day or the enhanced limit, if applied for by the customer.

10. The biller details is displayed to be selected and do any modification/deletion thereafter.



Windows Internet Explorer provided by IDBI BANK LTD

Welcome : Mr. RITESH KUMAR MISHRA.
Last Login : Jan 30, 2018 2:48 PM

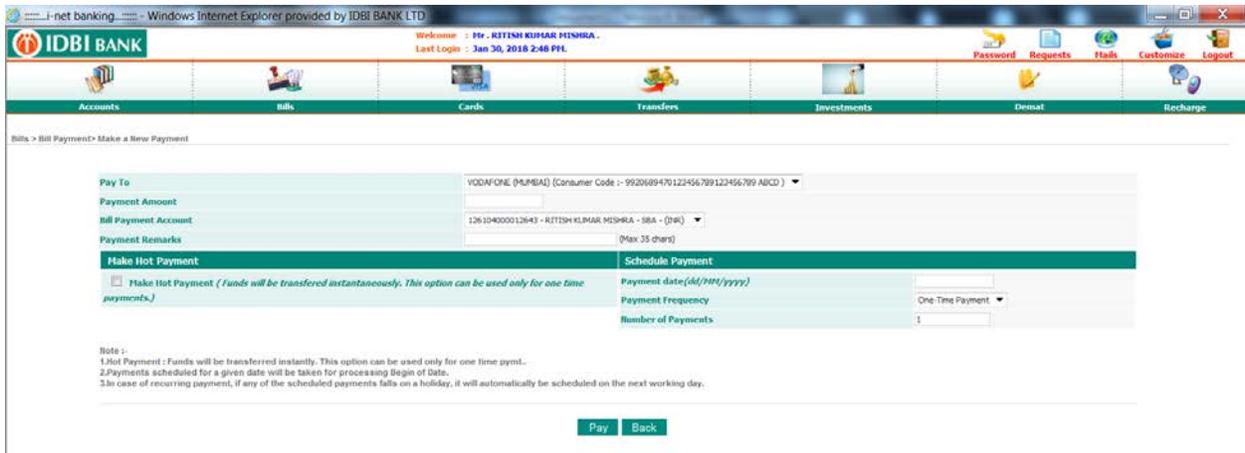
Accounts Bills Cards Transfers Investments Demat Recharge

Bills > Bill Payment-Personal List of Payees

Sr. No.	Payee nickname	Consumer code
1	VODAFONE (DELHI)	88723774 902925109
2	IDEA CELLULAR	8877676756
3	VODAFONE (MUMBAI)	9920059470123456789123456789 ABCD

Modify/Delete Back

11. Further, Click on Make Payment option to pay the bill pertaining to the "Non-Presentment" bill as registered. Options for Hot Payment as well as schedule payment option is available for payment of non-presentment bills.



Windows Internet Explorer provided by IDBI BANK LTD

Welcome : Mr. RITESH KUMAR MISHRA.
Last Login : Jan 30, 2018 2:46 PM

Accounts Bills Cards Transfers Investments Demat Recharge

Bills > Bill Payment > Make a New Payment

Pay To: VODAFONE (MUMBAI) (Consumer Code :- 9920059470123456789123456789 ABCD)

Payment Amount:

Bill Payment Account: 126104000012643 - RITESH KUMAR MISHRA - SBA - (DR)

Payment Remarks: (Max 35 chars)

Make Hot Payment (Funds will be transferred instantaneously. This option can be used only for one time payments.)
 Schedule Payment

Payment date (dd/MM/yyyy):
 Payment Frequency: One Time Payment
 Number of Payments: 1

Note :-
 1.Hot Payment : Funds will be transferred instantly. This option can be used only for one time pymt.
 2.Payments scheduled for a given date will be taken for processing Begin of Date.
 3.In case of recurring payment, if any of the scheduled payments falls on a holiday, it will automatically be scheduled on the next working day.

Pay Back



12. For Presentment biller, the same process as for Non-presentment biller is to be followed. The additional option available under presentment biller is the option for "Auto Pay". This feature enables the user to select a specific debit account number with an upper amount capping, so as to effect the payment as and when the bill is presented by the biller.

Windows Internet Explorer provided by IDBI BANK LTD

Welcome : Mr. RITESH KUMAR PISHRA.
Last Login : Jan 30, 2018 2:46 PM.

Accounts Bills Cards Transfers Investments Demat Recharge

Bills > Bill Presentation > Standard Payee Details

Pay To	VODAFONE (MUMBAI)
Nick Name	VODAFONE (MUMBAI)
Address	VODAFONE ESSAR LTD, STANROSE HOUSE, NEW PRABHADEVI ROAD, City: MUMBAI State: MAHARASHTRA
Country	INDIA
Zip Code	400 025
Consumer Code	
Mobile Number	
Relationship No	
Customer Name	

Auto Pay

Confirm Transaction
Enter your Id
Enter your Transaction Password [Click here to use Virtual Keypad](#)

Disclaimer
(RBI directive CSD.RPS/6099/20-41.01/2009-10 dated 19th January 2010)
1. Our Bank does not ask for the details of your Account/PIN/Password. Therefore any one pretending to be asking you for information from the Bank/technical team may be fraudulent entities, so please beware. You should know how to operate Net transactions and if you are not familiar you may refrain from doing so. You may seek the Bank's guidance in this regard. The Bank is not responsible for Online transactions going wrong.
2. We shall also not be responsible for wrong transactions and wanton disclosure of details by you. Viewing option and transactions option on the net are different. You may exercise your option diligently.

[Add](#) [Back](#)

13. After feeding the biller details, Auto Pay option selection, enter the net banking transaction credentials to add the specific presentment biller.

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Welcome : Mr. RITESH KUMAR PISHRA.
Last Login : Jan 30, 2018 2:46 PM.

Accounts Bills Cards Transfers Investments Demat Recharge

Bills > Bill Presentation > Standard Payee Details

Pay To	VODAFONE (MUMBAI)
Nick Name	VODAFONE (MUMBAI)
Address	VODAFONE ESSAR LTD, STANROSE HOUSE, NEW PRABHADEVI ROAD, City: MUMBAI State: MAHARASHTRA
Country	INDIA
Zip Code	400 025
Consumer Code	
Mobile Number	9999999999
Relationship No	122456.789122456.789
Customer Name	ABCD

Auto Pay

Please pay this bill automatically if the amount is less than INR : 10000 Account 128104000012643
Note: The selected a/c will be automatically debited on due date of the bill. Please ensure adequate funds in the a/c to make payment on the due date.

Confirm Transaction
Enter your Id
Enter your Transaction Password [Click here to use Virtual Keypad](#)

Disclaimer
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FAQs

Q1. Electronic Bill Presentment and Payment (View & Pay)

Electronic Bill Payment is a service that allows you to view as well as pay your bills using i-netbanking, Mobile banking, ATMs and automated Phone banking service, 24 hours a day.

Register your biller details with us. We will send you an email alert when your next bill becomes due for payment. You may then use any of our channels mentioned above to make payment.

Q2. Pay at Once

This facility is available through our i-netbanking service only. Just log in to your net banking account, register your bill details and make payment to your biller right away before the due date by entering the amount.

Q3. What is Auto Pay?

Register your consumer / bill details and I-net banking will automatically pay the bills every month from the selected account.

Set a standing payment instruction with an upper limit and the bills under this limit will get paid automatically from your account on the due date.

AutoPay is available only for View & Pay (Presentment) type of billers. You are alerted by way of an email when the bill is due for payment. The bills get paid on the due date from the account subject to availability of clear funds.

Q4. How do I register for a biller? How long does it take?

You can register for a biller online by logging into i-netbanking, Locate and Select your Utility which will either be under the list of biller for "View & Pay" or "Pay at once" category or both. Select your Utility Biller and add your consumer details. Create your Personal list of payees/billers for whom you wish to make regular payments. The bills would be presented online, in the next billing cycle for your utility, after due verification of your registration details by the utility.

For "View & Pay" type of billers the AutoPay instructions can be made while registering the biller.

Q5. How do I make a payment for my registered billers?

1. Bill Payment through i-netbanking:

To make a payment for a registered “View & Pay” Biller, go to the “View & Pay” Option under the Bill Payment section, select the pending bill, and choose to pay instantaneously or schedule it for a later date. For a Payment only Biller, you need to navigate to the “Pay at once” option under the Bill Payment section, and select your registered biller for payment and choose to pay instantaneously or schedule it for a later date.

Q6. What is Hot Payment?

Hot Payment is the facility to make a bill payment instantly (before the due date). Your account is debited at once but the payment is sent to the biller on the next working day.

Q7. When is my scheduled payment processed?

A scheduled payment is processed on the specified scheduled date (end of day). The payment is sent to the biller on the next working day. Please note that the Schedule Payment facility is available only for payments made through ‘i-netbanking.

Q8. Can I cancel a scheduled payment?

Yes! You can cancel a scheduled payment (from the scheduled payment option under the Bill Payment section of i-net banking) anytime before execution of the scheduled date.

However if you have set up a recurring payment schedule for a “Pay at Once” (Payment Type) biller, canceling a scheduled payment would cancel all subsequent payments for that recurring schedule and not just a specific single payment.

Q9. Should the scheduled date I give be the date the payment is actually due?

It is advisable that the scheduled date you give be at least 2 working days before the due date, since it takes the Biller a couple of days to update their records with the electronic payment received from the Bank.

Q10. What if I don't have enough money to cover a scheduled transfer?

If you do not have enough money in your account your scheduled payment will not be made. It will reflect as a “failed payment” in your Past Payments. However, you can re-schedule the payment for any other date before the due-date after funding your account.

Q11. How do I cancel AutoPay?

You can alter your AutoPay instructions through i-netbanking. If you wish to cancel or change only a single instruction and not the standing AutoPay instruction, you can change that particular Scheduled Payment option after it has been auto-scheduled, and before the due date for that bill.

Q12. Can I make payments after the due date or can I pay my bill in multiple transactions?

Most billers do not allow the facility to make part payments and do not accept payments after the due date especially "View and Pay" (Presentment type) of billers. However, "Pay at once" type of billers only do accept part payments and payments after due-date. Payments after due date are to be made manually at the billers designated centers.

Q13. Is there an amount limit for paying a bill?

Yes, all Bill payments are subject to the daily transaction limit (default or enhanced) applied to the customer. Care should be taken to ensure that the bill amount falls within the applied default / enhanced limit for the transaction type.

Q14. Can I pay somebody else's bill?

It is possible to pay the bill of any person from your account by registering the bill /consumer details.

Q15. Will I still receive my paper bill?

You will continue to receive your Physical bill as always even after registering for the service.

Q16. Will I be charged for using this facility?

The facility of Bill Payments comes free of cost to the customer. He will get a rebate (utility specific) from the utility providers for making payments through electronic channels.
