

**Request for Proposal (RFP) for Empanelment of Security Service Provider for  
IDBI Bank Limited, Bhubaneswar Zone (Comprising of Odisha and Chhattisgarh States)**

**Reply- Queries raised in Pre-bid meeting held on January 05, 2022 (3:00 p.m.)**

Sl. No.	Query raised by the bidder	Reply given by the Bank
1)	How many leaves will be entitled/ granted to the security guards appointed by the Security Service Providers?	Please refer to Point no. 1.10 of Page no. 20, Point no. 3.4 (iv) of Page no. 29 in Technical Bid, wherein it has been clarified that payments/ benefits to personnel engaged by SS provider will be as per Central Minimum Wages. As per prevailing guidelines of Central Minimum Wages Act, the paid leaves of minimum 21 days will be granted to personnel engaged by SS provider.
2)	Whether experience in at least one PSU Bank is mandatory?	Point no. 1.3 of Page no. 13 of Technical Bid may be read as Bank/PSU including industries/Govt. Organizations/NBFC/FI instead of Public sector Bank.
3)	Whether there would be any bifurcation between B and C type cities in Bhubaneswar Zone while quoting for service charges?	As per the RFP, there will be no such bifurcation/ classification.
4)	Whether the turnover criteria is 10 Crore per year or annual average of 10 Crore over last 3 years?	As per Sl. No. 4 in Evaluation Matrix, Page no. 59 in Technical Bid, the turnover criteria will be 10 Crore per year over last 3 years.

Further, in view of the unavoidable circumstances due to ongoing COVID pandemic situation, the Bank has decided to extend the last date of submission **up to 03.00 p.m. on February 01, 2022** and accordingly technical bids will be opened at 3:30 p.m. on February 01, 2022. All other terms and conditions of RFP will remain unchanged.



**IDBI Bank Ltd.,  
Bhubaneswar Zonal Office**